



Ministry of Electronics and
Information Technology
Government of India

Software Technology Parks of India (STPI)

(An Autonomous Society Under Ministry of Electronics and IT (MeitY), Government of India)



“Request For Proposal (RFP)”

To setup BPO/ITES operations across the country

BPO Promotion Schemes - Creating IT Jobs Near You

Ministry of Electronics and IT (MeitY), Government of India, has launched BPO Promotion Schemes to create employment opportunities in smaller cities/towns along with promoting investments in the BPO/ITES sector by providing following financial support in the form of Viability Gap Funding to eligible companies across the country:-

- **Financial Support:** Up to 50% of expenditure incurred on BPO/ITES operations towards Capital Expenditure (CAPEX) and/or Operational Expenditure (OPEX) on admissible items, subject to an upper ceiling of Rs. 1 Lakh/Seat.
- **Special Incentives (% of eligible capital support):** For units encouraging employment to women (5% to 7.5%) and persons with disability (2%), providing employment beyond target (5% to 10%), setting up operation other than State capital (5%) (Specific to IBPS) and Up to 50% of training expenses with cap of ₹ 6000/- per employee (Specific to NEBPS).

Scheme Always Open: Eligible companies who started investment in new BPO/ITES operations after bid closure of previous round of IBPS/NEBPS, are eligible to participate in bidding as mentioned below:

Scheme	India BPO Promotion Scheme (IBPS)*	North East BPO Promotion Scheme (NEBPS)#
Tender Ref No.	STPI/HQ/PDC/09/2017-18/035/5	STPI/HQ/PDC/09/31/8
RFP Issue Date	17.09.2017	17.09.2017
Pre-Bid Meeting Date	04.10.2017 (11AM STPI-HQ)	05.10.2017 (11AM STPI-HQ)
Bid Submission Start Date	16.10.2017 (10 AM)	17.10.2017 (10 AM)
Bid Submission Last Date	25.10.2017 (5 PM)	26.10.2017 (5 PM)
Bid Opening Date	27.10.2017 (11 AM or any subsequent date/time)	30.10.2017 (11 AM or any subsequent date/time)
Mode of Bid Submission	Online (https://eprocure.gov.in)	Online (https://eprocure.gov.in)
Seats for bidding	30,140	3,390
Location	* All over India (Excluding Urban Agglomeration of Bengaluru, Chennai, Hyderabad, Kolkata, Mumbai, NCR, Pune and States of North East Region)	# North East Region (NER) States of Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim and Tripura
RFP Details	The detailed RFP document of the India BPO Promotion Scheme (IBPS) may be downloaded from https://ibps.stpi.in/ , www.meity.gov.in/ibps and https://eprocure.gov.in	The detailed RFP document of the North East BPO Promotion Scheme (NEBPS) may be downloaded from www.stpi.in , www.meity.gov.in/nebps , www.guwahati.stpi.in and https://eprocure.gov.in
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