

# Software Technology Parks of India



**PROCUREMENT OF INTERNET BANDWIDTH**  
(Tender No: STPI/HQ/PDC/02/115----- dated 16/01/2019)

**SOFTWARE TECHNOLOGY PARKS OF INDIA**  
(Ministry of Electronics and Information Technology) Government of India  
9<sup>th</sup> Floor, NDCC II Building, Opp. Jantar Mantar,  
Jai Singh Road, New Delhi-110001  
Email: [stpibw@stpi.in](mailto:stpibw@stpi.in)

**SECTION I**  
**NOTICE INVITING TENDER**

<b>Subject</b>	<b>Procurement of Internet Bandwidth for STPI</b>
<b>Tender No. &amp; Date</b>	<b>STPI/HQ/PDC/02/115--- dated 16/01/2019</b>
<b>Sale of tender document</b>	<b>16/01/2019</b>
<b>Closing Date of Sale of tender document</b>	<b>07/02/2019</b>
<b>Last date &amp; time for submission of bids</b>	<b>07/02/2019 at 15:00hrs</b>
<b>Pre Bid Meeting</b>	<b>24/01/2019 at 11.00 hrs</b>
<b>Date &amp; time of opening of bids</b>	<b>08/02/2019 at 16:00hrs</b>

1. Software Technology Parks of India (STPI) invites sealed Tenders under two-bid system (Technical bid and Financial bid) from reputed vendors for the supply of Internet Bandwidth to Locations of STPI over Optical Fiber Cable Medium conforming to the Service Levels as mentioned in the Tender document.
2. Sealed Tenders under two-bid system (Technical bid and Financial bid) are invited from reputed vendors fulfilling the eligibility requirements as mentioned in tender document.

Bid security for an amount of Rs. 30,00,000/- (Rupees Thirty Lakhs only) in the form of RTGS/NEFT, in favor of STPI, payable at New Delhi has to be submitted along with the bid. Bank details mentioned below: -

Bank Name-Canara Bank

Account No.-1098101101244

IFS Code-CNRB0001098

Intending bidders may obtain the Tender Document from the Software Technology Parks of India, 9<sup>th</sup> Floor, NDCC II Building, Opp. Jantar Mantar, Jai Singh Road, New Delhi, on payment of Rs. 5000/- (Rupees Five Thousand only) non-refundable, **from 16/01/2019 to 06/02/2019 between 10:00 hrs and 16:00 hrs** on working days. The payment will be accepted in the form of RTGS/NEFT, in favor of STPI, payable at New Delhi.

Pre bid meeting shall be held at STPI, Software Technology Parks of India, 9<sup>th</sup> Floor, NDCC II Building, Opp. Jantar Mantar, Jai Singh Road, New Delhi-110001 at 11:00 hrs **on 24/01/2019**.

Tender document can also be downloaded from [www.stpi.in](http://www.stpi.in) & [eprocure.gov.in](http://eprocure.gov.in) in which case the bidder shall make online payment for Rs. 5000/- (Rupees Five Thousand only). Copy of online payment receipt towards the cost of tender document has to be submitted alongwith Technical bid, failing which the bid will not be accepted.

**Sd/-**  
**Director General**  
**Software Technology Parks of India**

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## **SECTION II**

### **INSTRUCTIONS TO BIDDERS**

#### **1. INTRODUCTION**

- 1.1. Software Technology Parks of India (STPI) provides Internet services under ISP License Class A.
- 1.2. Software Technology Parks of India (herein referred to as Purchaser) invite bids to provide Internet Bandwidth (hereinafter referred to as Services) as described in Section V (Technical Specifications).

#### **2. DEFINITIONS:**

- 2.1. **'The Purchaser'** means the Software Technology Parks of India (STPI).
- 2.2. **'The Bidder'** means the company who participates in this tender and submits its bid.
- 2.3. **'The Supplier'** means the company supplying 'the Service' under the contract.
- 2.4. **'The Service'** means Internet service to be provided to the Purchaser by the Supplier as per the specifications mentioned at Section-VI
- 2.5. **'Letter of Intent (LOI)'** means letter indicating the intention of the Purchaser to place Purchase Order on the bidder.
- 2.6. **'The Purchase Order'** means the order placed by the Purchaser on the Supplier duly signed by the Purchaser and includes all attachments and appendices hereto and all documents incorporated by reference therein.
- 2.7. **'Contract'** means the agreement between STPI and the successful bidder called Supplier for the provisioning of the Service including supply of all documents to which reference may be made in order to ascertain the rights and obligations of the parties and shall include the Instructions to bidders, General Terms and Conditions of the Contract, Addenda, Supplementary Agreement(s) (if any) as part of the Contract.
- 2.8. **'The Contract Price'** means the price payable to the Supplier under the purchase order for the complete fulfillment and proper performance of its contractual obligations to the satisfaction of STPI.
- 2.9. **'Contract Date'** means the date on which the Contract comes into effect.
- 2.10. **'Certificate of Acceptance'** means the certificate issued by STPI to the Supplier upon completion of the acceptance tests of the Service.
- 2.11. **'Progress Report'** means the reports prepared by the Supplier containing details of the progress and implementation of the project as required by STPI.
- 2.12. **'Site'** means the place(s) other than the Supplier's premises, to which the services are to be delivered.

- 2.13. **'Works'** means the job undertaken by the Supplier in order to complete the task falling within the scope of the Contract.
- 2.14. **'Commissioning'** means successful completion of acceptance testing procedures as may be prescribed by STPI subsequent to the delivery of the Service.
- 2.15. **'Up-gradation/Down-gradation'** Change of bandwidth of existing circuits.
- 2.16. **'Services Charge'** means Bandwidth Cost
- 2.17. **'NIT'** means Notice Inviting Tender
- 2.18. **'GST'** means The Goods and Services Tax is a value-added tax levied on most goods and services sold for domestic consumption. The GST is paid by consumers, but it is remitted to the government by the businesses selling the goods and services. In effect, GST provides revenue for the government.

### 3. **BIDDER'S ELIGIBILITY CRITERIA:**

- 3.1. The bidder should be a company registered in India with Registrar of Companies under supplying the Service. Documentary evidence should be provided to this effect.
- 3.2. The bidder should either have own International Internet Bandwidth capacity or should have an agreement/ MOU with Supplier of International Internet Bandwidth to be offered as per this tender. Copy of such agreement/ MOU on supply of Internet bandwidth should be submitted along with the bid.
- 3.3. Annual turnover of the bidder for the last two financial Years 2016-17 and 2017-18 should be a minimum of Rs 50 Crores each in the relevant service area. The Audited balance sheet duly signed by CA and Annual IT Returns for FY 2016-17 and 2017-18 should be submitted along with the bid in support of turnover.
- 3.4. The bidder should be a holder of NLD and Class A ISP/Unified license from Department of Telecommunication (DoT), Government of India for providing International Data Bandwidth and Internet Bandwidth in India. Documentary evidence should be provided to this effect.
- 3.5. The bidder Gateway or having arrangement (MOU/Agreement) with supplier at submarine cable landing station (Mumbai/ Cochin/ Chennai/ Tuticorin/ Trivandrum) should have installed bandwidth capacity of at least 24 GBPS on date of issue of NIT. The relevant documentary evidence about operation of Gateway for at least last One (01) year and Installed capacity should be submitted along with bid.
- 3.6. The bidder's gateway or having arrangement (MOU/Agreement) with supplier shall be operational for at least last One (01) year in providing Internet bandwidth services to ISPs/clients on date of issue of NIT.
- 3.7. The bidder should be feasible for at least 70% of the STPI locations mentioned at Section-X which should mandatorily cover Thirty (30) locations from the first 60 locations of the feasibility report list mentioned in Section X of tender document.
- 3.8. The bidder should have Internet bandwidth connectivity directly with Tier-1 IP exchanges in USA or should have MOU/Agreement with supplier having Internet bandwidth connectivity

directly with Tier-1 IP exchanges in USA, from its gateway router in India. The relevant documentary proof should be submitted along with the bid.

- 3.9. The bidders should be a holder of Valid quality certifications like ISO 9001 / ISO 27000 or equivalent for delivering quality internet service in India. Documentary evidence should be provided to this effect.
- 3.10. The bidder should not be under declaration of ineligibility for corrupt/fraudulent practices or blacklisted by any of the Govt. agencies. Declaration should be given by authorized signatory as per Section XIII.
- 3.11. The bidder should have registered with GSTN and Income tax Department. Documentary evidence viz., Copy of PAN, GST Registration Certificate(s), should be provided to this effect.

#### 4. COST OF BIDDING:

The bidder shall bear all costs associated with the preparation and submission of the bid. The purchaser, will in no case, be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

#### 5. BID DOCUMENTS:

- 5.1. The services required, bidding procedures and contract terms are prescribed in this Bid Document. The Bid Document includes the following:

S. No.	TITLE	Section No.
1	Notice Inviting Tender (NIT)	Section – I
2	Instructions to Bidders	Section – II
3	Terms and Conditions of Contract	Section – III
4	Operations and Management of Internet Bandwidth	Section – IV
5	Technical Specifications	Section – V
6	Bid Form & Price Schedules	Section – VI
7	Proforma for Performance Bank Guarantee	Section – VII
8	Proforma for Advance Bank Guarantee	Section – VIII
9	Letter of authorization for attending bid opening.	Section – IX
10	Feasibility Report /STPI Locations	Section – X
11	Internet Bandwidth Commissioning Report Format	Section – XI
12	Format for Bid Clarification	Section – XII
13	Self-Declaration	Section – XIII
14	Existing Bandwidth at STPI locations	Section – XIV

- 5.2. The Bidder is expected to examine all instructions, forms, terms and specifications in the Bid Document. Failure to furnish all information required as per the Bid Document or submission of bids which are not substantially responsive to the Bid Document in every respect may result in rejection of the bid. In respect of interpretation/clarification of each and every clause of this tender and in respect of any matter relating to this tender, the decision of STPI will be final.

## 6. CLARIFICATION OF BID DOCUMENTS

- 6.1. A prospective bidder, requiring any clarification on the Bid Documents, shall notify the Purchaser in writing as per the prescribed format (**Section XII**) at the Purchaser's mailing address or by Email indicated in the invitation of Bid. The Purchaser shall respond to any request for the clarification of the Bid Documents, which it receives not later than the date of pre-bid meeting of the Tender. The clarifications by the Purchaser to the queries (without identifying the source) shall be published in the website [www.stpi.in](http://www.stpi.in).
- 6.2. Any clarification issued by STPI in response to query raised by prospective bidders shall form an integral part of bid documents and it may amount to an amendment of relevant clauses of the bid documents.
- 6.3. The bidders are required to keep a watch on the STPI Website w.r.t. any amendment to the tender document or to clarification to the queries raised by the bidders till Two (2) days prior to the opening of the tender. STPI reserves the right to reject the bids if the bids are submitted without taking into account these amendments/clarifications. Further bidder will be fully responsible for downloading of the tender document and amendments for their completeness.

## 7. AMENDMENT TO BID DOCUMENTS

- 7.1. At any time, prior to the date of submission of bids, the Purchaser may for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify/ alter any terms & conditions of the bid documents by amendments as long as they are uniformly applied to all.
- 7.2. The amendments shall be hosted on web [www.stpi.in](http://www.stpi.in) and these amendments will be binding on them.
- 7.3. In order to give prospective bidders reasonable time to take the amendments into account while preparing their bids or for any other reason, the Purchaser may, at its discretion, extend the last date / time for the submission of bids.

## 8. PREPARATION OF BIDS

- 8.1. Language of Bid: The Bid prepared by the Bidder and all correspondence and documents relating to the bid exchanged by the bidder and the purchaser shall be written in English/Hindi language, provided that any printed literature furnished by the bidder may be written in another language but it is to be accompanied by an English translation of its pertinent passage(s) duly signed and verified as true English translation. The responsibility for the correctness of the translation will be solely and completely on the bidder and STPI shall not be responsible for any loss/likely loss due to error in translation whatsoever. In such cases, for the purpose of interpretation of the bid, the English translation shall only govern.
- 8.2. Documents comprising the bid: The Technical bid prepared by the bidder shall comprise of the following components:

- (a) Documentary evidence to establish the eligibility in accordance with **Clause-3** and **Clause-11** indicating that the bidder is eligible to bid and is qualified to perform the contract if his bid is accepted.
- (b) Bid Security furnished in accordance with **Clause-13**. A clause-by-clause compliance of the services offered as per **Clause-12.3 C**.
- (c) A bid form completed in accordance with **Clause-9**.
- (d) A Block Schematic Diagrams showing proposed connectivity between NOCs of respective STPI centers and Supplier's peering router.
- (e) A complete Feasibility Report as per Section X. The feasibility report along with the media details for all the locations for which the bidder is participating to be provided along with the bid.

#### 9. **BID FORM:**

The bidder shall complete the Bid form and the appropriate Price Schedule strictly in the format furnished in the Bid Documents, indicating the Services to be supplied along with a brief description of the services, quantity and prices as per **Section –VI (Part I)**.

The Financial bid prepared by the bidder shall comprise of price schedule in accordance with **Section VI (Part II)**.

#### 10. **BID PRICES:**

10.1. The offer shall be firm in Indian Rupees.

10.2. Prices indicated in the Price Schedule shall be entered in the following manner:

- i. The Basic Unit price of the Services, VAT/GST/SBC, and any other Levies/ Charges payable by the supplier shall be quoted separately item wise.
- ii. The supplier shall quote as per price schedule format given in Section VI (Part-II) for all the items given in schedule of requirement.

10.3. The Basic Unit Price for the first and second years, finalized by bidder shall remain fixed during the scheduled delivery period of two years or until the next price revision whichever precedes. A bid submitted with an adjustable price quotation will be treated as non - responsive and rejected.

10.4. **"DISCOUNT"**, if any, offered by the bidders shall not be considered unless specifically indicated in the price schedule. Bidders desiring to offer discount shall therefore modify their offers suitably while quoting and shall quote clearly net price taking all such factors like Discount, free supply, etc, into account.

10.5. The price approved by STPI for procurement will be the basic unit price and taxes and levies shall be as per the prevailing rates at the time of billing.

#### 11. **DOCUMENTS NEEDED FOR ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATIONS:**

11.1. Pursuant to **Clause 3**, the bidder shall furnish, as part of the bid, documents establishing the bidder's eligibility to bid, and its financial, technical and production capability to perform the contract. Any subsequent correspondence in this regard shall be treated as post tender offer/clarification and shall not be entertained. The documents shall comprise of following:

- i. Certificate of Incorporation.
- ii. Article or Memorandum of Association or Partnership deed or Proprietorship deed as the case may be.
- iii. Approval from Reserve Bank of India /SIA in case of foreign collaboration.
- iv. Latest and valid NSIC Certificate duly certified by NSIC (if applicable).
- v. Current and valid Class-A ISP License / Unified License.
- vi. Current and valid International Gateway Licenses issued by relevant authorities/organizations.
- vii. Annual Financial Report, IT Returns and/or a certificate from its bankers as evidence that the bidder has financial capability to perform the contract.
- viii. Copy of PAN and GST Registration Certificate.
- ix. Documentary evidence about technical and production capability necessary to perform the contract like no. of offices located in India with address from where operational & implementation support may be given.
- x. In order to enable the Purchaser to assess the proven-ness of the Service offered, the bidder shall provide documentary evidence regarding the Service being offered by him.

11.2. The bidders shall have a Nodal Centre existing/ proposed to be opened, to facilitate the interaction preferably in Delhi, which shall form part of contractual commitment. The services of the center shall be available throughout the period of contract. The office address and nodal officer name for above activity should be provided.

11.3. If any document is not submitted by bidder at the time of submission of bid in support of Bidders Eligibility Criteria, evaluation of bids will be based on available documents in the bid and non-submission of documents will be treated as non-availability of document.

## 12. DOCUMENTS FOR ESTABLISHING SERVICES ELIGIBILITY AND CONFORMITY TO BID DOCUMENTS.

12.1. Pursuant to **Clause 8.2(c)**, the bidder shall furnish as part of his bid, documents establishing the conformity of Bid Documents to all services, which the bidder proposes to supply under the contract, by clearly indicating 'complied' or 'not complied'. No ambiguity in compliance should be there in the bids.

12.2. The documentary evidence of the 'services' shall be to the Purchaser's satisfaction and the bidder shall state that they will comply with all conditions specified in technical specifications and other conditions of this tender.



12.3. The documentary evidence of the services in conformity to the Bidding document may be in the form of literature, drawings and data. It may comprise of:

- (a) A detailed description of the Services with essential technical and performance characteristics and sketches, drawings and circuit diagram, physical and technical parameters for all equipment/services offered.
- (b) Detailed project implementation schedule covering all the activities of the work and Bar/Pert Chart.
- (c) A clause-by-clause compliance on the purchaser's Technical Specifications and Commercial Conditions demonstrating substantial responsiveness to the Technical Specifications and Commercial Conditions. In case of deviations, a statement of the deviations and exception to the provision of the Technical Specifications and Commercial Conditions shall be given by the bidder. In case there is no deviation, "NIL" deviation statement shall be given. A bid without clause-by-clause compliance of the Technical Specifications (Section V), Terms and Conditions of Contract (Section III) and Operations and Management of Internet Bandwidth (Section IV) shall not be considered. Further, wherever specifications indicate a specific parameter to be met, bidder shall indicate the actual value of the parameter.

### 13. BID SECURITY

- 13.1. Pursuant to **Clause 8**, the bidder shall furnish, as part of the bid, a bid security in the form of NEFT/RTGS for Rs. 30,00,000/- (Rupees Thirty Lakhs Only).
- 13.2. The bid security is required to protect the Purchaser against the risk of bidder's conduct, which would warrant the forfeiture of the security, pursuant to **Clause 13.7**.
- 13.3. The bid security shall be in the form of NEFT/RTGS in favor of the Purchaser.
- 13.4. A technical bid not secured in accordance with **Clause 13.1 and 13.3**, Financial Bid shall not be opened by the Purchaser as it is non-responsive.
- 13.5. The bid security of the unsuccessful bidder will be returned within 60 days after the placement of Lol by the purchaser.
- 13.6. The successful bidder's bid security will be discharged upon the bidder's acceptance of the Letter of Intent (LOI) satisfactorily pursuant to the **Clause 32** and furnishing the performance security.
- 13.7. The bid security shall be forfeited:
  - a) If a bidder withdraws his bid during the process of finalization of tender or
  - b) In the case of a successful bidder, if the bidder fails to accept the contract and furnish performance security in accordance with **Clause 32**.
  - c) In both the above cases, i.e. **13.7 (a) & (b)**, the bidder will not be eligible to participate in the tender for same item for two years from the date of issue of LOI. The bidder will not approach the court against the decision of STPI in this regard.

13.8. The bidder has to submit the separate bank guarantee (for each STPI Directorate) towards quarterly advance payments for internet bandwidth as per the format enclosed at Section-VIII. The value of bank guarantee should be equal to an amount of one quarter advance payment of total order value.

#### 14. PERIOD OF VALIDITY OF BIDS:

14.1. Bid shall remain valid for 180 days from the date of opening of the commercial bid prescribed by the Purchaser. A bid valid for a shorter period shall be rejected by the Purchaser as non-responsive.

14.2. In exceptional circumstances, the Purchaser may request in writing the bidder's unconditional consent for extension(s) to the period of bid validity. The request responses there-to shall be made in writing. A bidder may refuse the request without forfeiting his bid security. The bidder accepting the request and granting extension will not be permitted to modify his bid.

#### 15. INSTRUCTION TO BIDDERS FOR SUBMISSION OF BID:

15.1 The bid must be submitted online at CPP eProcurement Portal (<https://eprocure.gov.in/eprocure/app>) using English Language and international numerals.

15.2 Tender documents may be downloaded from Central Public Procurement Portal <https://eprocure.gov.in/eprocure/app>. Aspiring Bidders/ Suppliers who have not enrolled/registered in e-procurement should enroll/register before participating through the website <https://eprocure.gov.in/eprocure/app>. The portal enrollment is free of cost.

15.3 Bidder can access tender documents on the website, fill them with all relevant information and submit the completed tender document into electronic tender on the website <https://eprocure.gov.in/eprocure/app>.

15.4 Tenders and supporting documents should be uploaded through e-procurement. Hard copy of the tender documents will not be accepted. The successful bidder(s) would be required to submit original documents on issue of LOI.

15.5 The interested Bidders would be required to submit its bid online in Two-Bid Format, viz. Technical and Financial Bids.

Technical Bid: All the documents are to be merged in sequence as pages in one PDF file and to be uploaded in relevant section in eProcurement portal.

All documents submitted should be stamped and signed by the authorized signatory of the bidder. All declarations/undertakings should be on the organization's letterhead. **Non submission of complete documents and in specified format may result in rejection of the bid.**

Financial Bid: To submit financial bid, bidder needs to download **Section VI (PART-II)** from CPP eProcurement Portal provided as a part of tender documents, fill respective cells and upload the file to portal without changing the name or format.

15.6 All correspondence, if any, should be made at the following address:

Software Technology Parks of India (STPI),  
9th Floor, NDCC-II Building,  
Jai Singh Road (Opp. Jantar Mantar),  
New Delhi-110 001  
Phone : 011-23438188, Fax : 011-23438173

Note: Please mention the following things on the envelope:

1. Kind attention: Procurement of Internet Bandwidth
2. Name, Phone no., Company Name and address details of the bidding company

15.7 The duly filled financial bid have to be submitted as per proforma given in the tender document at **Section VI (PART-II)**. Conditional financial bid shall be summarily rejected. Modification of financial bid is not allowed, once the bid is submitted. The Financial Bids of only those agencies who have qualified in the Technical bids shall be opened.

15.8 All documents of 'Technical Bid/Un-priced Bid' and 'Financial/ Price Bid' should be numbered sequentially and signed by the bidder on each page.

15.9 Venue of Tender Opening: Tender will be opened in **Conference Room, STPI- 9th Floor, NDCC II Building, Opp. Jantar Mantar, Jai Singh Road, New Delhi-110001 at 16:00 Hrs. on the due date**. If due to administrative reason, the venue of Bid opening is changed, it will be hosted on web [www.stpi.in](http://www.stpi.in).

15.10 The Purchaser may, at its discretion, extend the deadline for the submission of bids by amending the Bid Documents in accordance with **Clause 6** in which case all rights and obligations of the Purchaser and bidders subject to the previous deadline will thereafter be subject to the deadline as extended.

## 16. BID OPENING

16.1. Opening of bids by purchaser: The Purchaser will open Technical/ Un-priced bids, in the presence of authorized bidder's representatives who choose to attend, at the date and time specified in the 'Notice Inviting Tender'. The bidder's representatives, who are present, shall sign an attendance register. Authority letter to this effect shall be submitted by the bidder/representative before they are allowed to participate in bid opening. Technical Bids shall be opened first and Financial Bids of only technically eligible bidders shall be opened subsequently. In the event that the specified date of bid opening is declared a holiday by the Purchaser, the bid shall be opened at the appointed time and location on the next working day.

16.2. A maximum of two representatives for any bidder shall be authorized and permitted to attend the bid opening.

16.3. The Bidder's name, modifications, bid withdrawal and the presence or absence of the requisite bid security and such other details as the Purchaser, at its discretion, may consider appropriate will be announced and recorded at the time of bid opening.

16.4. The date fixed for opening of bids, if subsequently declared as holiday by the STPI, the revised date of schedule will be notified. However, in absence of such notification, the bids will be opened on next working day, time and venue remaining unaltered.

### **17. CLARIFICATION OF BIDS:**

To assist in the examination, evaluation and comparison of bids, the Purchaser may, at its discretion ask the bidder for any clarification(s) of its bid. The request for clarification and the response shall be in writing and no change in the price substance of the bid shall be sought, offered or permitted. However, no post Bid clarifications at the initiative of the Bidder shall be entertained.

### **18. PRELIMINARY EVALUATION:**

18.1. The purchaser shall evaluate the Technical/Un-priced bids to determine whether they are complete, whether any computational errors have been made, whether required bid security has been furnished, whether the documents have been properly signed, and whether the bids are generally in order.

18.2. Bids without proper authorization from the bidder as per **Clause 15** shall be treated as non-responsive.

18.3. The Purchaser may waive any minor infirmity or non-conformity or irregularity in a bid, which does not constitute a material deviation, provided that such waiver does not prejudice or affect the relative ranking of any bidder.

### **19. EVALUATION OF TECHNICAL/UN-PRICED BIDS:**

19.1. Criteria for technical and commercial qualification shall be the following:

19.1.1. Capability of the bidding company to provide the Service in terms of

- a) Technical and Service Support Infrastructure
- b) Financial strength
- c) Feasibility of bidder's network availability to STPI locations (As per the **Clause 3.7**)

19.1.2. Experience of the bidding company in provisioning similar services in India. Customer's satisfactory performance certificates shall be attached.

- (a) Performance report of the Service supplied by the bidding company. Certificate from customer/s of the bidder over the letterhead of the customer should be provided.
- (b) Support given by the bidder's company in operation and maintenance of the Service supplied by them.
- (c) The above shall be supported by documents fulfilling the criteria stipulated in **Clause 3.0 and 8.2 of Section –II**.

- 19.2. The details of financial strength and experience of the bidders shall be examined to determine whether the bidders meet the qualification in accordance with the criteria specified in **Clause 3 & 11** above.
- 19.3. During the technical evaluation, STPI at its discretion may call upon the bidder to give their presentation on their offer, to explain their capability to undertake the project and to respond to any question from STPI.
- 19.4. Prior to detailed evaluation the Purchaser will determine the substantial responsiveness of each bid to the Bidding Documents. A substantially responsive bid is one which generally conforms to all the terms and conditions of the Bidding Documents without material deviation.
- 19.5. A bid determined as not substantially responsive will be rejected by the Purchaser.
- 19.6. A detailed evaluation of technical bids of all substantially responsive bids will be carried-out and a list of technically and commercially acceptable bids will be made.

## **20. EVALUATION OF FINANCIAL/PRICE BIDS**

- 20.1. The price bid of the technically and commercially acceptable bidders will be opened in the presence of bidder's representative(s) who choose to attend on the date and time of opening of price Bid.
- 20.2. The bidder's name, along with all-inclusive final price shall be announced at the time of opening of price bids.

## **21. COMPARISON OF BIDS:**

- 21.1. Arithmetic errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and total price will be corrected. If there is a discrepancy between the total bid amount and the sum of total prices, the total prices shall prevail and the total bid amount will be corrected. If anywhere, prices are quoted in figures and words and if there is discrepancy between the two, words would prevail.

## **22. CONTACTING THE PURCHASER:**

- 22.1. Subject to **Clause 22**, no bidder shall try to influence the Purchaser on any matter relating to its bid, from the time of the bid opening till the time, the contract is awarded, or at any other time. In the event of such acts of the Bidder being established by STPI, the bidder's tender may be cancelled.
- 22.2. Any effort by a bidder to modify his bid or influence the Purchaser, in the Purchaser's bid evaluation, bid comparison or contract award decisions, may result in the rejection of the bid.

## **23. AWARD OF CONTRACT: PLACEMENT OF ORDER**

The Purchaser shall consider placement of order for commercial supplies only on those eligible bidders whose offers have been found technically and financially acceptable. **The Purchaser reserves the right to counter offers/ price(s) against price(s) quoted by any bidder.**

## 24. AWARD CRITERIA:

24.1. Subject to **Clause 30 (Section II)** the purchaser may award the LOI up to three successful bidders in situation as stipulated in **Clause 29.2 of Section-II** whose bids have been determined to be substantially responsive, technically and financially acceptable and have been determined as the lowest evaluated price bids provided further that bidders are determined by the purchaser to be fully qualified to perform the contract satisfactorily.

For all procurements, L1 supplier shall be given first preference. The bandwidth distribution shall be done taking care of feasibility matrix provided by the successful bidder and the respective center requirements.

For three successful bidders, the purchaser shall try to ensure that L1 supplier shall be given overall 50-60% of order, L2 supplier 25-20% of order and L3 supplier 25-20% of order, if L2 and L3 supplier matches the L1 price.

In case bidder L2 fails to match the lowest evaluated price of L1, the offer will be passed to next successful bidder (say L3) so on and so forth, till three empaneled vendors are finalized. However, if only two bidders are finalized in that case the percentage ratio of L3 will be distributed among L1 (60-70) % and L2 (40-30) %.

These percentages may vary due to geographical limitations, technical limitations, performance history as applicable, and temporal reason and STPI has absolute discretion in deciding on the ratio.

For distribution among L1, L2 and L3 bidders both fresh and existing bandwidth volume shall be considered.

24.2. In case either of three successful bidders fails to provide the service to any of the STPI location due to non-feasibility, STPI may place orders to the next successful bidder (say L4 and L5 and so on), if matches the lowest evaluated price.

24.3. STPI shall place orders for bandwidth initially for a period of Two (2) years.

24.4. Purchase Orders for bandwidth shall be placed on the suppliers as and when there is requirement for the same throughout the period of two years.

24.5. However, STPI reserves the right to extend the same for another one (01) year on the same terms and conditions subject to revision of rates up to the satisfaction of STPI.

24.6. STPI shall invite the rates in the following manner:

a) Bidder has to quote Basic Unit Price per E1 per month for first year. Rate for the second year shall be 90% of the rates finalized for the first year.

b) Rate finalized for the second year shall be applicable for the existing Bandwidths and new requirements including bulk bandwidth purchases. (Kindly refer **Clause 29 of Section II** and **Section VI Part II**)

24.7. Individual Purchase orders shall be placed on the Supplier/s for each of STPI center as listed at Section-X, which needs bandwidth during the proposed period of two years. Service corresponding to each of such purchase orders shall be covered under separate Service Contracts, each of which valid for a period of two years from the date of service delivery.

24.8. E1 (2 Mbps) capacity shall be the basic unit of service and price corresponding to one E1 service shall constitute unit price, specified in **Section VI (Part-II) (Financial Bid/Price Schedule)**

24.9. After the finalization of the tender the existing BW service at old rates shall either be terminated or renewed at the new finalized price (as the case may be). However, in case of termination, the services are continued till the new supplier implements the bandwidth and new finalized rates will be applicable.

24.10. STPI reserves the right to place order to any service provider available in a particular STPI location of concern at the appropriate rates in case successful bidders fail to provide the Bandwidth.

## **25. PURCHASERS'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS**

The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reasons whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds of the Purchaser's action.

## **26. NOTIFICATION OF AWARD (ISSUE of LOI):**

26.1. The issue of a Letter of Intent shall constitute the intention of the Purchaser to procure the Services from the Successful Bidders during the specified period. The rate revision shall be applicable from date of issue of LOI.

26.2. The successful bidders shall within 14 days of issue of the Letter of Intent, give their acceptance along with performance security as per format at **Section VII** of the bid document.

## **27. ISSUE OF PURCHASE ORDER**

27.1. Subsequent to the issue of LOI and during the entire specified period of two years, Purchase Orders shall be issued on the Supplier/s for bandwidth requirements of various STPI centers.

27.2. The Supplier shall furnish a performance security pursuant to **Clause 4 of Section III**, within 14 days of issue of the LOI, immediately upon which the Purchaser shall discharge the bid security in pursuant to **Clause 13**.

**28. ANNULMENT OF LETTER OF INTENT:**

Failure of the successful bidder to comply with the requirement of **Clause 32** above shall constitute sufficient ground for the annulment of the acceptance of the bid and forfeiture of the bid security in which event the Purchaser may make the offer to any other bidder at its discretion or call for new bids.

**29. While all the conditions specified in the Bid documents are critical and are to be complied, special attention of bidder is invited to the following clauses of the bid documents. Non-compliance of any one of which shall result in outright rejection of the bid.**

29.1. **Clauses 13.1, 13.3 & 14.1 of Section II:** The bids will be rejected at opening stage if Bid security is not submitted as per Clauses 13.1 & 13.3 and bid validity is less than the period prescribed in Clause 14.1 mentioned above.

29.2. **Clause 3 & 11 of Section II:** If the eligibility condition as per Clause 3 of Section II is not met and/or documents prescribed to establish the eligibility as per Clause 11 of section II are not enclosed, the bids will be rejected without further evaluation.

29.3. **Clause 12.3 (c) of Section II:** If clause-by-clause compliance and deviation statements as prescribed are not given, the bid will be rejected at the stage of primary evaluation. In case of no deviations, a statement to that effect must be given.

29.4. **Section III, Section IV, Section V and Section VI:** Compliance if given using ambiguous words like "Noted", "Understood", "Noted & Understood" shall not be accepted as complied. Mere "Complied" will also be not sufficient, reference to the enclosed documents showing compliances must be given.

29.5. **Section VI (Part-II) Price Schedule:** Prices have to be filled in as prescribed in price schedule.

29.6. **Section II Clause 10.4 on discount which is reproduced below:**

"Discount, if any, offered by the bidder shall not be considered unless specifically indicated in the price schedule. Bidders desiring to offer discount shall therefore modify their offer suitably while quoting and shall quote clearly net price taking all such factors like Discount, free supply etc. into account".

**30. Purchaser reserves the right to disqualify the supplier for a suitable period who habitually failed to supply the service in time. Further, the suppliers whose services do not perform satisfactory in accordance with the specifications may also be disqualified for a suitable period as decided by the purchaser.**

**31. Purchaser reserves the right to blacklist a bidder for a suitable period in case he fails to honor his bid without sufficient grounds.**

**32. Bulk Purchase: In addition to the current requirement, STPI would reserve the right to invite commercial offers from all the technically qualified vendors of**



**this tender from time to time, for any additional specific bulk requirements of bandwidth, like DS3, STM1 etc.**

- i) The locations/ SLA terms shall be as per the new bulk requirements.**
- ii) Percentage reduction in price for second year shall be applicable for bulk purchase.**
- iii) Redistribution of bulk purchase is at sole discretion of Purchaser based on requirement.**

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## **SECTION – III**

### **Terms and Conditions of Contract**

#### **1. APPLICATION:**

The general conditions shall apply to all contracts made by the Purchaser for the procurement of Services.

#### **2. STANDARDS:**

The Services supplied under this contract shall conform to the standards mentioned in the Technical Specifications.

#### **3. PATENT RIGHTS:**

The supplier shall indemnify the purchaser against all third-party claims/actions of infringement of patent, trademark or industrial design rights arising from use of the Services or any part thereof in Indian Telecom Network.

#### **4. PERFORMANCE SECURITY:**

- 4.1. The supplier shall furnish performance security to the purchaser for an amount equal to 5% of the yearly service charges as per the value of initial purchase order within 14 days from the date of issue of Purchase Order by the Purchaser.
- 4.2. The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the supplier's failure to complete its obligations under the contract.
- 4.3. The performance security shall be in the form of Bank Guarantee issued by a Nationalized/Scheduled Bank and in the form provided in **Section VII** of this Bid document.
- 4.4. The performance security bond shall be valid for a total period of **24 months (tender validity) + 60 days**. However, supplier shall submit renewed/additional performance security bond after one year based on the price revision/no. of E1s added.
- 4.5. The performance security Bond will be released by the Purchaser after completion of the supplier's performance obligations.

#### **5. ACCEPTANCE PROCEDURE / INSPECTIONS AND TESTS:**

- 5.1. The services being offered shall be subjected to on-site Acceptance Testing. During Acceptance Testing complete services as per the P.O. and tender will be duly tested. The test schedule & procedures for acceptance testing shall be finalized by respective STPI center. The Supplier shall rectify any deficiency found during Acceptance Testing in performance of the service as per the tender requirement immediately. The Supplier shall provide, at his own cost, all necessary equipment, testing instruments and benchmarking equipment (Hardware & Software) as required for all the tests necessary to be conducted for commissioning.

- 5.2. The bidder shall finalize an acceptance test schedule at least one week in advance of beginning of installation in consultation with testing team of respective STPI center. Bidder shall also clearly indicate the specification clause (s) verified by each test.
- 5.3. It shall be the responsibility of the bidder to ensure that the software programs, testers etc. available for carrying out the acceptance tests as per the schedule. The bidders shall provide a list of instruments / simulators required for carrying out all tests against proposed test schedule as indicated above. The bidder shall indicate whether the software package includes programs for testing the nodes under full load conditions and overload by creation of artificial traffic. Bidder shall provide full details of software programs and hardware required for creation of artificial traffic in their bid.
- 5.4. After all acceptance tests have been successfully carried out to the satisfaction of the respective STPI center will certify the services as fit for commissioning. Service provided by the supplier shall be tested against all defined SLA parameters (excluding uptime). Service upon meeting all the parameters shall be monitored for 48 Hours before giving the acceptance certificate.
- 5.5. In case of reduction of tariff by Regulator (TRAI), the benefit of the same shall be passed to the STPI with effective date.
- 5.6. The bidder will quote only one solution & no multiple options shall be quoted. A bid with multiple options shall be summarily rejected.
- 5.7. During the technical evaluation, STPI at its discretion may call upon the bidders to give their presentation on their offer, to explain their capability to undertake the project and to respond to any question from STPI.
- 5.8. The bidder who is given Purchase Order must give the details of the services made against the Purchase Order every month on first working day of the following month to STPI Head Quarter & respective STPI Centers.

## **6. DELIVERY AND DOCUMENTS:**

- 6.1. Delivery of the Services shall be made by the supplier in accordance with the terms specified by the purchaser in the Terms and Conditions.
- 6.2. The delivery of the Service shall commence as specified and be completed within time schedule specified in Terms and Conditions and this along with completion of the project for an STPI Centre as per schedule shall be essence of the contract.

## **7. DELIVERY SCHEDULE:**

The physical connectivity for new Internet bandwidth circuit should be completed within 4 weeks and up-gradation should be completed within 2 weeks from the date of placement of Purchase Order. However, for circuit implementation cases like laying of new fiber/ Installation of new optical mux/ installation of new Microwave radio set, up to 5 weeks can be considered on case to case basis with prior intimation to the purchaser.

- 7.1. INSTALLATION, TESTING, COMMISSIONING:

Successful bidder(s) shall have to arrange installation, testing & commissioning of all the equipment required to deliver services at the network termination point of respective STPI centers.

All the electric/electronic components installed should adhere to adequate safety measure with proper earthing etc.

The circuit shall be considered commissioned only when respective STPI center is satisfied and its officer certifies in this regard.

## **8. PAYMENT TERMS:**

The Purchaser shall make payments towards the services to the Supplier in Indian Rupees and payment terms shall be as follows:

- 8.1. Payment shall be made on quarterly in advance basis subject to submission of the Advance Payment Bank Guarantee of equal amount and valid for a period of One Year. The payment of the first quarter shall be made only after successful testing/commissioning of the service.
- 8.2. The service should be as per SLA specified in Section V. SLA reports shall be certified by the designated officer of respective STPI Centre covering penalties if any as per SLA. SLA reports shall be submitted by the supplier within 15 days after each quarterly billing cycle and credits for non-compliances to SLA parameters shall be deducted in the next bill. The credit for non-compliance in the final quarter of the contract will be submitted within 15 days from the date of completion of quarter; else the Advance Payment Bank Guarantee may be forfeited.
- 8.3. Payments shall be made by respective STPI center.
- 8.4. The invoices shall be submitted within 15 days from the completion of quarterly billing cycle along with the SLA reports.

## **9. PRICES:**

- 9.1. Prices charged by the supplier for services delivered under the contract shall not be higher than the prices quoted by the Supplier in his Bid.
- 9.2. Prices once fixed will remain valid during the scheduled delivery period of two year or until the next price revision whichever precedes.
- 9.3. Taxes and Levies shall be as per the prevailing rates at the time of billing.

## **10. CHANGE IN ORDERS:**

The purchaser may, at any time, by a written order given to the supplier, make changes within the general scope of the contract in any one or more of the following:

- 10.1. The place of delivery; or
- 10.2. The services to be provided by the supplier.

**11. SUB-CONTRACTS:**

- 11.1. The bidder/the supplier cannot assign/transfer and sub-contract its interests/ obligations under the contract without the prior written permission of the purchaser.
- 11.2. The supplier shall notify the Purchaser in writing of all sub contracts awarded under this contract if not already specified in his bid. Such notifications, in his original bid or later shall not relieve the supplier from any liability or obligation under the contract. The supplier shall be solely responsible for provisioning and managing the services as per the SLA terms of the tender.

**12. DELAYS IN THE SUPPLIER'S PERFORMANCE**

- 12.1. Delivery of the services and performance of the services shall be made by the Supplier in accordance with the time schedule specified by the purchaser in its purchase order. In case the supply is not completed in the stipulated delivery period, as indicated in the Purchase Order, purchaser reserves the right either to short close /cancels this purchase order and/or recovers liquidated damage charges. The cancellation/short closing of the order shall be at the risk and responsibility of the supplier and purchaser reserves the right to purchase balance unsupplied item at the risk and cost of the defaulting bidders.
- 12.2. Delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to any or all of the following sanctions: forfeiture of its performance security, imposition of liquidated damages and/or termination of the contract for default.
- 12.3. If at any time during the performance of the contract, the supplier encounters condition impending timely delivery of the services and performance of service, the Supplier shall promptly notify to the Purchaser in writing the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the period for performance of the contract subject to furnishing of additional performance security by the supplier @ 5% of the total value of the Purchase Order.
- 12.4. If the supplies are not completed in the extended delivery period, the purchase order shall be short-closed and both the Performance securities shall be forfeited.

**13. PROGRESS REPORT**

The Supplier shall, at its own costs, compile, prepare and submit on time, periodical progress reports (monthly or as required by STPI) on the progress of delivery implementation or both, whichever applicable, financial status as well as physical progress of all purchase orders issued by STPI.

**14. LIQUIDATED DAMAGES:**

- 14.1. The date of delivery of the services stipulated in the acceptance of the tender should be deemed to be the essence of the contract and delivery of service must be completed not later than the dates specified therein. Extension will not be given except in exceptional circumstances. Should, however, deliveries be made/ services is delayed after expiry of the contracted delivery period, without prior concurrence of the purchaser and be accepted by

the consignee, such delivery/ services will not deprive the purchaser of his right to recover liquidated damage under **Clause 14.2** below.

**14.2. For Late Delivery/Non Delivery of Services [New link or Upgradation]**

a) In case the supplier fail to deliver the services (new or upgrade) or any consignment thereof within the period prescribed for delivery, the purchaser is entitled to recover 0.5% of the quarterly recurring charges per week of the said Purchase Order with a maximum delay upto 6 weeks.

b) In case the link is not implemented / delivered within the extended period of 6 weeks with penalty as per point (a) above, the Purchase Order shall be liable for cancellation and purchaser is liable to recover the total penalty of 5% of the total value of the said Purchase Order from the payment due from STPI for bandwidth/ associated service to the service provider.

14.3. Quantum of liquidated damages assessed and levied by the purchaser shall be final and not challengeable by the supplier.

**15. FORCE MAJEURE:**

15.1. If at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligations under this contract shall be prevented or delayed by reason of any war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (Hereinafter referred to as events) provided notice of happenings, of any such eventuality is given by the either party to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this and contract shall be resumed as soon as practicable after such event may come to an end or cease to exist, and the decision of the STPI as to whether the deliveries have been so resumed or not shall be final and conclusive, provided further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days either party may, at its option terminate the contract.

15.2. Provided also that if the contract is terminated under this clause, the purchaser shall be at liberty to take over from the Supplier at a price to be fixed by the Purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in course of manufacturer in possession of the Supplier at the time of such termination of such portions thereof as the purchaser may deem fit excepting such materials / bought out components and stores as the Supplier may with concurrence of the purchaser elect to retain.

**16. TERMINATION FOR DEFAULT:**

16.1. The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the Supplier, terminate this contract in whole or in part.

a) If the Supplier fails to deliver any or all of the goods/services within the time period(s) specified in the Contract, or any extension thereof granted by the Purchaser pursuant to **Clause 12**.

b) If the Supplier fails to perform any obligation(s) under the Contract; and

- c) If the Supplier, in either of the above circumstances, does not remedy his failure within a period of 30 days (or such longer period as the Purchaser may authorize in writing) after receipt of the default notice from the Purchaser.

16.2. In the event of Purchaser terminates the contract in whole or in part, pursuant to **Clause 16**, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, goods similar to those undelivered and the supplier shall be liable to the Purchaser for any excess cost for such similar goods.

16.3. However, the supplier shall continue performance of the contract to the extent not terminated. The purchaser may, without prejudice, on the happening of any of circumstances, to its other rights under law or the contract provided elsewhere, purchase the balance quantity of the goods at the risk and cost of the supplier and look to him for the payments thereof and can also claim a set off of any dues payable under the contract to the supplier against his any dues under the contract or any previous contract.

## **17. TERMINATION FOR INSOLVENCY:**

17.1. The Purchaser may at any time terminate the contract by giving written notice to the Supplier, without compensation to the Supplier, if the supplier becomes unwilling, bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

17.2. The Purchaser may at any time terminate the contract and supply of services by giving one-month written notice to the Supplier, without compensation to the Supplier, subject to the supplier not meeting the requirements terms and conditions of the tender.

## **18. APPLICABLE LAW**

18.1. The Applicable Law for the interpretation and management of the obligations under the present tender exercise together with all the legal relations arising there from shall be under the Indian Law.

18.2. The substantive law of the final contract will also be Indian law.

18.3. An International Commercial Arbitration will be inserted in the final contracts. The law of the arbitration Agreement will be the UK Law. The suits of the International arbitration would be London. The provision of the International arbitration will apply only to successful foreign bidders. In the event that the successful bidder is an Indian company or a company majority owned by Indian promoters, then the Indian Arbitration Act will apply and domestic arbitration will be resorted for dispute resolution.

18.4. At the stage of the Tender, only Indian courts will have jurisdiction in the matter.

## **19. GOVERNING LAWS AND JURISDICTION:**

The tender and consequent P.O. and agreement etc. shall be bound by Indian Laws. All disputes relating this tender and the resulting contract shall be subject to the jurisdiction of Courts in New Delhi only.

## 20. ARBITRATION

In the event of any claim, dispute or difference arising out of or in connection with or in relation to this Purchase Order, the same shall be referred to the sole arbitrator appointed by Director General, STPI. The decision of such Arbitrator shall be final and binding on the parties to the agreement. The provisions of the Indian Arbitration and Conciliation Act 1996 as amended from time to time shall apply to such arbitration proceedings and jurisdiction of courts in Delhi shall be applicable.

- 20.1. Costs: Each Party shall bear its respective costs in relation to any arbitration proceedings.
- 20.2. Notice: All notices by one Party to the other in connection with the arbitration shall be in writing and shall be made as provided in this Agreement.
- 20.3. Language: The arbitration proceedings shall be conducted in the English/Hindi language.

## 21. SET OFF:

- 21.1. Any sum of money due and payable to the supplier (including security deposit refundable to him) under this contract may be appropriated by the purchaser and set off the same against any claim of the Purchaser for payment of a sum of money arising out of this contract made by the supplier with the Purchaser.
- 21.2. The bidders, who are given Purchase Orders, must give the details of the supplies made against all the Purchase Orders every month on the first working day of the following month to designated officers at STPI Head Quarters and respective STPI centers.
- 21.3. The Bidder shall have a Nodal Centre existing/ proposed to be opened preferably in New Delhi, to facilitate the interaction with STPI which shall form part of contractual commitment. The services of the Centre shall be available throughout the period of contract on 24\*7\*365 basis.
- 21.4. Purchaser reserves the right to blacklist a bidder for a suitable period in case he fails to honor his bid.

## 22. CONFIDENTIALITY:

- 22.1. Supplier and the STPI shall treat all documents/ data/ services details or part of them, which one may provide party to the other, as strictly confidential and maintain secrecy for the same.
- 22.2. Supplier and STPI shall not publish, disclose any information about, make available or otherwise dispose of the document/ data/ services details or any part or parts thereof to any third party, directly or indirectly without prior written consent of the other party to this agreement.
- 22.3. Supplier and the STPI shall restrict access to the documents/ data/ services details only to those of their employees to whom it will be felt necessary and relevant for this project and shall draw the provision of this undertaking to the personal attention of those of its employees to whom access to the document/ data/ services details will be granted.



23. If at any time during the period of contract period, The Regulatory authorities' i.e. DoT/TRAI propose any changes such that the Internet Bandwidth and allied services prices are lower than the price chargeable under this contract, STPI reserves the right to get the rates revised from the suppliers from the date of its effect. Also STPI reserves the right to recover any excess amount already paid/ payable to the suppliers, as the case may be. In case the supplier fails to respond/ revise the prices, STPI reserves the right to terminate the contract without accepting any further services with forfeiture of Performance Bank Guarantee (PBG) and seek the services from any other suitable supplier at appropriate rates.
24. Termination Clause: Purchaser can terminate the contract of individual circuit by giving one-month notice in advance to supplier. In case, the bidder stops service without notice, STPI has right to revoke the bank guarantee.

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## **SECTION-IV**

### **OPERATIONS AND MANAGEMENT OF INTERNET BANDWIDTH**

1. The Operation & Management of International Bandwidth shall be carried out from respective NOC locations of the Suppliers.
2. The Operation & Management of International Bandwidth shall include but not be limited to the following:
  - 2.1. 24/7 Help desk support to STPI.
  - 2.2. Submission of Performance Reports to STPI
  - 2.3. Online performance reporting facility
3. Performance Reports shall be submitted to STPI as follows:
  - 3.1. Monthly Performance Report indicating routine and specific jobs done. Report shall also contain detailed status of various SLA/ performance parameters monitored during the previous month.
  - 3.2. Adhoc and scheduled reports required by Regulatory Authorities (i.e. TRAI /DoT etc) and MIS reports as per requirement of STPI shall also be Generated. The bidder is required to submit the reports as and when required by TRAI /DoT in required format. The supplier is expected to furnish necessary information about the service being offered this may be necessary for STPI to meet the regulatory requirements.
4. The support from the selected bidder shall also include advice regarding any specific action to be taken by the STPI Management as and when required, with regards to performance optimization, security, capacity planning etc.
5. Supplier shall provide a Toll Free Telephone line facility for service support activities.
6. Service support shall meet the applicable SLA parameters as per Section V.
7. The successful bidder shall not further sub-contract whole or part of this assignment to any third party without the prior written permission of the purchaser.
8. The Service provider/ Supplier should comply with the instructions/ directions of regularity authorities (i.e., TRAI / DOT) from time to time for the bandwidth extended to STPI.
9. The selected bidder shall announce the networks / Prefixes of STPI (Autonomous System) and its customers (Autonomous System) if any, based on STPI requirements.

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## SECTION V

### TECHNICAL SPECIFICATIONS

1. The **Bandwidth** asked for is **uncompressed symmetric Bandwidth in 1:1. The bandwidth is to be provided on fiber cable only end to end, comprising of International segment, Backhaul and the Local Loop.**
2. Termination of the bandwidth on GE/STM-4/STM-1/DS3/E1/FE/Gigabit Fiber SFP interfaces would be done at the STPI gateway routers in respective STPI locations across the country.

The following shall be standard Interfaces:

Ethernet / Fast Ethernet / Gigabit Ethernet

Gigabit Fiber SFP

The above Interfaces are to be provided as per the requirements of respective STPI centers.

3. Providing last mile connectivity till respective STPI premises on optical fiber will be the responsibility of bidder. Associated equipment like Modems/ Converters or any such requirement shall be provided by the bidder only. The bidder shall include any other hardware/ software item required for installing and commissioning the system, at no extra cost to STPI. Delivery on Fiber or Copper last mile is mandatory. Hence the bidders should consider terrestrial local loops in their proposal.
  - 3.1. Supplier shall provide Microwave last mile only if establishing terrestrial last mile is not feasible, including hiring of such service from other operators along with necessary statutory clearances like WPC/ Frequency/ Spectrum etc. from concerned regulatory authorities. STPI will extend necessary roof right permission to install a pole /antenna at premise of respective STPI centres only.
  - 3.2. Microwave last mile links shall be established upon prior approval from respective STPI center and all such links shall be given a relaxation in the latency up to a maximum of 30 ms and uptime up to 0.5 %.
  - 3.3. Supplier has to provide the multilink/ load balancing configuration as per the requirement of respective STPI centre wherever multiple E1 links are implemented by same supplier. The bidder should be able to support and configure multilink/ load balancing configuration in its respective ISPs router also as per the requirement of respective STPI Centre.
4. The Quality of Service of the proposed Internet services shall be as follows:
  - 4.1. The minimum guaranteed throughput shall be **99%** while the other service parameters like Latency, Packet loss shall be measured at a maximum of 90 % loading only.
  - 4.2. Service Availability: - The International Bandwidth provider shall guarantee that the services will be available for 99.5% or better, of time averaged over a period of 30 days with reference to each parameter Namely Throughput, Round Trip delay & Packet loss. Non

Conformance to the limits of any of the parameters shall be counted towards service unavailability.

- 4.3. The round trip latency to the various locations across the globe should not exceed the following values has given in the **Table-A** below and Bidder / Supplier should submit the IP details of the locations as per the Table-A:

**Table-A**

STPI-Locations	Hong Kong	London/ Europe	Singapore	New York	Japan	San Jose	Amsterd am	Sydney
	Max (in ms)	Max (in ms)	Max (in ms)	Max (in ms)	Max (in ms)	Max (in ms)	Max (in ms)	Max (in ms)
Bangalore Chennai Mumbai Hyderabad Noida/Delhi Pune Bhubaneswar Jaipur	155	240	130	280	220	300	280	300
*For all other Cities, an additional latency of 30ms shall be permissible.								

- 4.4. The round trip latency will be measured by the supplier and the reports should be made available to STPI.
- 4.5. The average packet loss on the circuits should be less than 1%. It shall be measured by computing the percent packet loss of one thousand pings (with acknowledge for each previous packet received) of sixty-four bytes each. This confirmed packet loss is the measurement of packet loss from STPI router to the router of Internet backbone Tier-I carrier in USA/Europe/Australia/other Asia-Pac countries. Packet loss is desired to be measured online using relevant software tool and online reports are expected.
- 4.6. The packet loss shall be measured up to STPI gateway routers. Notwithstanding the above, if over utilization of STPI router resource causes the packet loss; such packet loss shall not be considered for SLA calculation. The bidder shall furnish quality of all the relevant service parameters, which shall be ensured for these links. There should be 100% redundancy in case of failure of media carrying international Internet bandwidth.
- 4.7. The distinction between Service Availability and Service Outage shall be made as per the parameters in the Table-B below:

**Table-B**

Parameter	Service Availability	Service Outage
Through put	≥ 99% of the contracted Bandwidth	Less than 99% of the throughput continuously for 30 minutes, upon full loading from the Purchasers side.

Round Trip Delay	As per Table-A	More than the latency figures specified in Table-A continuously for duration of 30 minutes.
Packet Loss	Less than 1%	Greater than 1% continuously for 30 minutes

If any of the above service parameters varies intermittently for periods less than 30 minutes between acceptable to unacceptable & if such behavior is observed continuously for one hour, then the service would be considered to be unavailable for one hour. The duration for which SLA performance parameters are not met will be taken towards service outage and penalty/credit calculations.

#### 4.8. Help Desk Response Time:

4.8.1. Call Logging – Immediate

4.8.2. Updates – every 30 Minutes

### 5. Penalty for Service Delivery/ Service Degradation

In case the service delivered by the Supplier do not meet the QOS parameters mentioned at 4 above, the supplier is liable to pay Financial and Service penalties as per the **Table-C** below:

**Table-C**

Service Parameter	Service Level Compliance	Penalty in % on Quarterly recurring charges
Link Availability /Throughput/ Round trip latency/packet loss. (to be assessed on quarterly basis)	≥ 99.5%	0%
	< 99.5% & ≥ 98.5%	3%
	< 98.5 % & ≥ 97.5%	4%
	< 97.5 % & ≥ 96.5%	6%
	< 96.5% & ≥95 %	8%
	< 95%	10%
If Measured service level is below 95 %, in providing leased line services, the STPI reserves the right to terminate the contract after issuing one month's prior notice.		

### 6. Service Level Agreement (SLA):

#### 6.1. SLA Management Process:

##### 6.1.1. Uptime:

- a) The service uptime refers to availability of service provided by supplier right up to the router port of the respective STPI center. Failure at any segment via

international link, backhaul, local loop connecting up to STPI's router is the responsibility of supplier.

b) The following are exclusions for availability calculations:

- I. Service unavailability due to failure of any of STPI's equipment connected to this link
  - II. AC Power supply failure at STPI premises affecting the power supply to supplier's equipment providing the service
  - III. Service unavailability due to physical damage/disturbance to the equipment and cables of supplier caused by STPI employees. (Supplier has to substantiate such claims)
- c) During any instance of service outage, for the purpose of availability calculation, the duration of corresponding trouble ticket shall be considered.

6.1.2. Throughput:

- a) The throughput shall be measured upon pumping more than 99% of the bandwidth. In case the line does not take 99% of the contracted bandwidth continuously for 30 minutes, the service shall be considered unavailable.
- b) Service unavailability for lack of throughput shall be equal to the duration of corresponding trouble ticket.

6.1.3. Latency:

- a) The latency measurements for all the specified locations shall be measured at intervals of 30 minutes and the same shall be made available on the CNM portal.
- b) In case of any deviation from the committed latency to any of the destinations continuously for duration of more than 30 Minutes, the service is considered as unavailable. The unavailability period shall be equal to the duration of the corresponding trouble ticket opened and has to be added to the overall unavailability for the month.
- c) If STPI center observes high latency, route trace shall be sent and a trouble ticket shall be opened. (Trace shall be done if ICMP port on supplier's routers at designated POP's are open)
- d) In case of any dispute, each of the parties should substantiate their claim through recorded trace-routes.

6.1.4. Packet Loss:

- a) The Packet-Loss measurements for all the specified locations shall be measured at intervals of 30 minutes and the same shall be made available on the CNM portal.
- b) In case of any deviation from the committed Packet-Loss to any of the destinations continuously for duration of more than 30 Minutes, the service is considered as unavailable. The unavailability period shall be equal to the duration

of the corresponding trouble ticket opened and has to be added to the overall unavailability for the month.

- c) If STPI center observes high Packet-loss, ICMP Ping plots shall be sent and trouble ticket shall be opened. (PING shall be done if ICMP ports on supplier's routers at designated POP's are open).
- d) In case of any dispute, each of the parties should substantiate their claim through recorded ping plots at the corresponding time Interval.

6.1.5. Report format: The monthly report shall clearly indicate the following:

- a) Summary of overall uptime for the month.
- b) Number of trouble tickets, Incident or Problem details and outage duration if any.
- c) Creditable outage calculation and corresponding service/financial credits for the month.

- 6.2. The date of commencement of the SLA would be the date of Service Acceptance.
- 6.3. The successful bidder shall be required to provide comprehensive service support with effect from the date of commencement of services till the end of Contract period.
- 6.4. The technical telephonic support related to services should be available round the clock on 24\*7\*365 basis. The technical personnel responsible for the maintenance of bandwidth in all respect must have telephone connections at their residence and cellular mobile connection for contacting them round the clock. List of such officials must be made available to STPI by bidder. Any change in such details should also be intimated to STPI with sufficient prior notice.
- 6.5. A copy of network diagram showing interconnects points, backup links, details of peering with Internet Exchanges and other ISPs in India and in other countries should be provided. Details about Diversity and Redundancy in the Internet Bandwidth should be provided for evaluation purposes and shall form part of the Contract.
- 6.6. The termination details at the level of router port at International Peering points should be submitted along with technical bid to measure latency and other SLA parameters mentioned in tender. Remote end details for NOCS (Network Operation and Control Services) for monitoring the performance of STPI links shall be provided by the supplier. Supplier shall provide online real time statistics of all defined service providers at STPI Port or supplier router.
- 6.7. The bidder shall provide access to web-based tools, which will allow monitoring of the ports from the bidder's end and beyond these tools should provide details like packet drops, errors, bandwidth utilization, circuit availability etc. beyond the termination point, on the IP backbone. Details of such tools should be provided in the bid.
- 6.8. The bidder shall provide Internet Bandwidth Commissioning Report in the format as per Section-XI.
- 6.9. The bidder should be able to provide the services on dual mode i.e on IPV4 and IPV6.

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**SECTION VI (PART – I)**

**BID FORM**

**Tender No.** .....

**Date:** .....

Director General  
Software Technology Parks of India  
9<sup>th</sup> Floor, NDCC II Building, Opp. Jantar Mantar  
Jai Singh Road, New Delhi-110001

Dear Sir,

1. Having examined the conditions of contract and specifications including addenda Nos.....the receipt of which is hereby duly acknowledged, we, undersigned, offer to supply and deliver ..... in conformity with the conditions of contract and Technical specifications for the sum shown in the schedule of prices attached herewith and made part of this Bid.
2. We undertake, if our Bid is accepted, to commence service deliveries within 4 weeks for new circuits and up-gradations within 2 weeks from the date of issue of Purchase Order.
3. If our Bid is accepted, we will obtain the Performance Bank Guarantee from a Nationalized/Scheduled Bank for a sum @ 5% of the contract value for the due performance of the contract.
4. We agree to abide by this Bid for a period of ----- days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Purchase Order of Contract is prepared and executed, this Bid together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.
6. We understand that you are not bound to accept the lowest or any bid, you may receive.

Dated this ..... day of ..... 200

Name and Signature -----

In the capacity of -----

Duly authorized to sign the bid for and on behalf of.....

Witness.....

Address.....

Signature

\*\*\*\*\*



**SECTION VI (Part II)**  
**Price Schedule/Financial Bid**

**I. Internet Bandwidth (1:1) for STPI**

Internet bandwidth price for the first year				
Unit price (Basic Unit Price exclusive of all levies & charges) per E1 per month in Rupees	Discount offered in Rupees if any	Total discounted Unit Price per E1 per month in Rupees	Levies / taxes in rupees	Unit Price per E1 per month inclusive of all levies & taxes in Rupees
Rate for the Second year shall be <u>90%</u> of the rates finalized for the First year				

**Note:**

- Purchase Order will be placed for Two Year.
- At present, estimated requirement of Bandwidth is 6700 E1s which may increase by 50 % during the next one year.
- Rate finalized for the second year shall be applicable for the existing bandwidth and new requirements.

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**SECTION VII****PERFORMANCE SECURITY GUARANTEE BOND**

1. In consideration of the Director General, STPI (hereinafter called 'STPI') having agreed to exempt \_\_\_\_\_ (hereinafter called 'the said Supplier(s)') from the demand under the terms and conditions of an agreement/Advance Purchase Order No \_\_\_\_\_ dated \_\_\_\_\_ made between \_\_\_\_\_ and \_\_\_\_\_ for the supply of \_\_\_\_\_ (hereinafter called "the said agreement"), of security deposit for the due fulfillment by the said Supplier (s) of the terms and conditions contained in the said Agreement, on production of the bank guarantee for \_\_\_\_\_ we, (name of the bank) \_\_\_\_\_ ( hereinafter refer to as "the bank") at the request of \_\_\_\_\_ (Supplier(s)) do hereby undertake to pay to the STPI an amount not exceeding \_\_\_\_\_ against any loss or damage caused or suffered or would be caused to or suffered by STPI by reason of any breach by the said Supplier(s) of any of the terms or conditions contained in the said Agreement.
2. We (name of the bank) \_\_\_\_\_ do hereby undertake to pay the amounts due and payable under this guarantee without any demure, merely on a demand from the STPI by reason of breach by the said Supplier(s) of any of the terms or conditions contained in the said Agreement or by reason of the Suppliers(s) failure to perform the said Agreement. Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee where the decision of STPI in these counts shall be final and binding on the bank. However, our liability under this guarantee shall be restricted to an amount not exceeding \_\_\_\_\_.
3. We undertake to pay to the STPI any money so demanded notwithstanding any dispute or disputes raised by the Supplier(s) in any suit or proceeding pending before any court or tribunal relating thereto our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be valid discharge of our liability for payment there under and the Supplier(s) shall have no claim against us for making such payment.
4. We (name of the bank) \_\_\_\_\_ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the STPI under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till \_\_\_\_\_(office/Department)

STPI certifies that the terms and conditions of the said Agreement have been fully or properly carried out by the said Supplier(s) and accordingly discharges this guarantee. Unless a demand or claim under this guarantee is made on us in writing on or before the expiry of TWO/TWO AND HALF/THREE YEARS (as specified in P.O) from the date hereof, we shall be discharged from all liabilities under this guarantee thereafter.

5. We (name of the bank) \_\_\_\_\_ further agree with STPI that STPI shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to

vary any of the terms and conditions of the said Agreement or to extend time of performance by the said Supplier(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the STPI against the said Supplier(s) and to forbear or enforce any of the terms and conditions relating to the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Supplier(s) or for any forbearance, act or omission on the part of the STPI or any indulgence by the STPI to the said Supplier(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the Supplier(s).
7. We (name of the bank) \_\_\_\_\_ lastly undertake not to revoke this guarantee during its currency except with the previous consent of the STPI in writing.
8. Notwithstanding anything contained herein above, Banks liability under this bond is limited to Rs .....and shall remain in force up to..... (validity of tender + 60 days) and the bank shall be absounded of all its obligations under this guarantee, unless a claim in writing in terms of this bond is made on the bank within one month from the date of expiry i.e. ....whether or not the original guarantee bond is returned to the bank. A confirmation of this guarantee can be had from the zonal bank office with address as under:

Bank name and address:

Dated the \_\_\_\_\_ day of for \_\_\_\_\_  
(Indicate the name of bank)

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## SECTION VIII

### FORMAT OF BANK GUARANTEE FOR ADVANCE PAYMENT

Note:

1. This Guarantee should be furnished by a Nationalized Bank/Scheduled Bank.
2. The Bank Guarantee should be furnished on Stamp paper as per Stamp Paper Act (at present not less than Rs.100/-)
3. The stamp paper should have been purchased in the name of the Bank executing the Guarantee.

Advance Payment Guarantee No. ----- Place-----  
Date-----

TO

The Director General  
Software Technology Parks of India,  
9<sup>th</sup> Floor, NDCC II Building, Opp. Jantar Mantar  
Jai Singh Road, New Delhi-110001  
India.

Dear Sirs,

1. Pursuant to the contract, hereinafter referred to as "The CONTRACT" which M/s. \_\_\_\_\_ hereinafter referred to as the "CONTRACTOR", which expression shall, unless repugnant to the context or meaning thereof, include its successors, administrators, representatives and assignees, have concluded with SOFTWARE TECHNOLOGY PARKS OF INDIA(STPI), herein after referred to as the "PURCHASER", which expression shall, unless repugnant to the context or meaning thereof, include its successors, administrators, representatives and assignees, on \_\_\_\_\_ vide Letter of Intent No. \_\_\_\_\_

\_\_\_\_\_ dated \_\_\_\_\_ the Contractor have undertaken to \_\_\_\_\_  
\_\_\_\_\_ manufactured in \_\_\_\_\_  
\_\_\_\_\_ and supplied on Internet Bandwidth basis \_\_\_\_\_  
particularly listed in \_\_\_\_\_ of the contract as per the prices indicated hereunder against each:

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

2. According to the said contract, the PURCHASER has undertaken to make an advance payment of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) being the payment of \_\_\_\_\_ % for \_\_\_\_\_ against issuance of an advance payment guarantee by a Bank.

3. For this advance payment, we, the undersigned \_\_\_\_\_ (address), hereinafter referred to as Bank, which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, representatives and assignees, hereby guarantee to the effect that we irrevocably undertake to pay upon the PURCHASER mere on demand without any previous notice and without any demur and without recourse to the Contractor and without referring to any other source, any and all money payable by the Contractor towards the advance or part thereof paid by the PURCHASER, but not exceeding Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) provided the PURCHASER advises us that the Contractor has failed to fulfill his contractual obligations stipulated in the said Contract,

Any such demand made by the PURCHASER on the Bank shall be conclusive and binding, absolute and unequivocal notwithstanding any difference between the PURCHASER and the CONTRACTOR or any dispute or disputes raised/pending before any court, Tribunal, Arbitrator or any other authority.

- 4 This Guarantee will not be discharged due to the change in the constitution of the Bank or the CONTRACTOR(S)/SUPPLIER(S).
5. This guarantee will become invalid \_\_\_\_\_ months after the completion of the \_\_\_\_\_ by the contractor of all the parts of the \_\_\_\_\_ equipment under the contract or as soon as this letter of guarantee has been returned to us, at the latest, however, on \_\_\_\_\_ 200 unless a claim has been lodged with us under this guarantee before the date.
6. We, the \_\_\_\_\_ (Bank), further agrees that if the said contractor fails to adhere to the total or individual time schedules stipulated in the said Contract and if there be delay in the \_\_\_\_\_ to reimburse, to the PURCHASER, INTEREST AT THE PREVAILING BANK RATE APPLICABLE FOR cash/Credit facilities on the amount of advance payment made by the PURCHASER.
7. The PURCHASER shall have the fullest liberty without affecting in any way liability of the Bank under this guarantee from time to time to extend the time of performance by the CONTRACTOR. The Bank shall not be released from its liability under these presents by any exercise of the PURCHASER of the liberty with reference to the matter aforesaid.
8. The Bank also agrees that the PURCHASER shall be entitled at his option to enforce this guarantee against the Bank as a Principal Debtor, in the first instance not withstanding any other Security or guarantee that it may have in relation to the Contractor's liabilities.
9. This guarantee shall remain in force up to the including, \_\_\_\_\_ and shall be extended from time to time for such period as may be desired by M/s. \_\_\_\_\_ on whose behalf this guarantee has been given.
10. The Bank further agrees that the decision of the PURCHASER as to the failure on the part of the CONTRACTOR to fulfill the contractual obligations stipulated in the said contract and/or to the amount payable by the Bank to the Purchaser shall be final, conclusive and binding.
11. This guarantee is revocable only with the written consent of the PURCHASER.
12. In any case, our liability under this advance payment guarantee does not exceed Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) subject, however, to the application of the interest clause envisaged in para-6 above which will be paid in addition to the said guarantee amount.
13. This guarantee deed must be returned to us upon the expiration, of the guarantee.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_

Witness:

1. \_\_\_\_\_ SIGNATURE \_\_\_\_\_

Signature with name in Block Letters

with designation.

2. \_\_\_\_\_ (Printed Name \_\_\_\_\_)

Signature with name in Block Letters Designation:

with designation. Banker's

Common Seal \_\_\_\_\_

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**SECTION (IX)**

**LETTER OF AUTHORISATION FOR ATTENDING BID OPENING/ PRE BID CONFERENCE (to reach STPI Head Quarters before date of bid opening)**

To,

The Director General  
Software Technology Parks of India  
9<sup>th</sup> Floor, NDCC II Building, Opp. Jantar Mantar  
Jai Singh Road, New Delhi – 110001

Sub: **Authorization for attending bid opening on \_\_\_\_\_ in the tender no. ....**  
**Dated.....**

Following persons are hereby authorized to attend the bid opening for the tender mentioned above on behalf of \_\_\_\_\_ (bidder) in order of preference given below:

Order of preference	Name	Specimen Signatures
_____		
I		
II		

Alternate Representative

Signature of bidder  
or  
Officer authorized to sign the bid documents  
on behalf of the bidder  
(Attested copy of Attorney must be attached)

Note:

1. Maximum of two representatives will be permitted to attend bid opening. In case where it is restricted to one, first preference will be allowed. Alternate representative will be permitted when regular representatives are not able to attend.
2. Permission for entry to the hall where bids are opened, may be refused in case authorization as prescribed above is not received

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**SECTION - X**  
**Feasibility Report**

S. No.	STPI - Location	Feasible (YES/NO)	Last mile (Fiber/RF/Copper)	Ready for service (RFS) as on 31 <sup>st</sup> Jan 2019	If not feasible, pls specify the reasons
1	Pune Hinjewadi PoP				
2	Pune Magarpatta PoP				
3	Nagpur				
4	Nasik				
5	Kolhapur				
6	Goa				
7	Guwahati Borjhar				
8	Guwahati Panbazar				
9	Agartala Lichubagan				
10	Agartala Indranagar				
11	Shillong				
12	Imphal				
13	Durgapur				
14	Siliguri				
15	Haldia				
16	Kharagpur				
17	Gandhinagar GIFT-City				
18	Gandhinagar GIDC				
19	Surat				
20	Coimbatore				
21	Puducherry				
22	Madurai				
23	Bhubaneswar PoP OCAC				
24	Balasore Incubation Centre				
25	Berhampur				
26	Rourkela				
27	Patna Biscomaun Office				
28	Patna Patliputra Incubation Facility				
29	Hyderabad Hitec City				
30	Kakinada NoC				
31	Vijayawada				
32	Visakhapatnam Siripuram				
33	Visakhapatnam TechHub				
34	Warangal NoC				
35	Kochi				
36	JNU				
37	Gurugram				
38	Gurugram POP				

39	Lucknow				
40	Allahabad				
41	Kanpur				
42	Jaipur PoP Yojana Bhawan				
43	Jodhpur NoC				
44	Bhiwadi				
45	Dehradun IT Park				
46	Dehradun Survey Chowk				
47	Srinagar NOC				
48	Srinagar PoP SKUAST Wadoora				
49	Srinagar PoP IUST				
50	Jammu NOC				
51	Shimla Incubation Centre Kasumpti				
52	Indore NOC				
53	Gwalior NOC				
54	Bhopal NOC				
55	Mohali EDC				
56	Mohali PEC				
57	Bengaluru NOC				
58	Mangaluru NOC				
59	Guwahati PoP Zaloni Technologies India Pvt. Ltd				
60	Sikkim PoP, Ranngpo Substation South				
61	Mumbai				
62	Gangtok				
63	Kolkata				
64	Chennai				
65	Trichy				
66	Ranchi				
67	Tirupati NoC				
68	Thiruvananthapuram				
69	Noida				
70	Srinagar PoP University of Kashmir				
71	Bengaluru Cyber Park				
72	Hubballi				
73	Mysuru				
74	Bhubaneswar NoC				
75	Bhubaneswar Elite				
76	Hyderabad NoC-Jubilee Hills				
77	Visakhapatnam VSEZ				
78	Visakhapatnam - Madhurawada				



79	Jaipur NOC Sitapura				
80	Mohali Incubation Centre				
81	Srinagar PoP Chest Disease Hospital Srinagar				
82	Shimla NOC Boileauganj				
83	Hyderabad Western Aqua building				
84	Bengaluru PoP Aris Global, JP Nagar				
85	Mangaluru POP JAI-JEETH Building, Kuntikana				
86	Mangaluru PoP Indevor Services, Brahmavara,Udupi				
87	Aurangabad				
88	Aizawl				
89	Hyderabad Solitaire Building				
90	Vijayawada Gannavaram PoP				
91	Bhilai				

Few more locations shall be added in the course of tender. For address of STPI-Locations refer below Table

D:

Table D

S No	Location Name/ PoP Name	Address	Director	Concerned Person	Mobile
1	Agartala, Lichubagan	2nd Floor Mukut Bipani Bitan, Lichubagan Market Complex, Lichubagan, Agartala-799010	<b>Sh. Prabir Kumar Das</b>	Sh. Shibendu Debbarma	9436120846
2	Agartala, Indranagar	IT Bhavan, 3rd, 4th, 5th Floor, ITI Road Indranagar, Agartala-799006.	<b>Sh. Prabir Kumar Das</b>	Sh. Shibendu Debbarma	9436120846
3	Aizawl	2nd Floor, CH.Chhunga Bus Terminal Building, Thuampui, Aizawl-796017.	<b>Sh. Prabir Kumar Das</b>	Sh. Shibendu Debbarma	9436120846
4	Allahabad	MNNIT Campus, Luckow Road, Allahabad - 211004	<b>Sh. Rajneesh Agrawal</b>	Sh. Surya Kumar Pattanayak	8960047092
5	Aurangabad	Gala No 7 ,Plot No T 23, MIDC Area , Chikalthana, Aurangabad	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Praful Patinge	9822028312

6	Balasure, PoP- Incubation Centre (Temporary)	STPI, 2nd Floor, NOCCI Trade Tower, NOCCI Business Park, Bampada Industrial Estate, Balasure-756056	<b>Sh. Manas Ranjan Panda</b>	Sh. Biswakishore Dey	9853224433
7	Bengaluru NOC	No. 76 & 77, NOC, Opposite Wipro Gate No 1 & 2, Electronics City, Hosur Road, Bangalore - 560100 Ph No: 080 66186000 to 007, Fax : 080 28521161	<b>Sh. Shailendra Tyagi</b>	Sh. Manoj Kumar Singh	9449078440
8	Bengaluru Cyber Park	No 76 & 77, 6th Floor, Cyber Park, Electronics City, Hosur Road, Bangalore – 560100.	<b>Sh. Shailendra Tyagi</b>	Sh. Manoj Kumar Singh	9449078440
9	Berhampur	Near Income Tax Village Po Ambapuah, Brahmapur, Odisha 760010	<b>Sh. Manas Ranjan Panda</b>	Sh. Nihar Mohanty	9434071193
10	Bhilai	STPI, Mangal Bhavan, Nehru Nagar East, Bhilai, Durg, 490020	<b>Sh. Rajneesh Agrawal</b>	Sh. D.N Behera	9826144033
11	Bhiwadi	First Floor, RIICO Unit -II, Riico Chowk, Bhiwadi - 301019	<b>Sh. Rajneesh Agrawal</b>	Sh. Avadhesh Kumar	9810013986
12	Bhopal NOC	Plot No. C-11, IT Park, Near RGPV, New Jail Road, Gandhinagar, Bhopal (M.P.)	<b>Sh. Rajneesh Agrawal</b>	Sh. Ravi Varma	9893022844
13	Bhubaneswar, NOC	STPI, Plot No. GD-1/B, Maitri Vihar, Chandrasekharpur, Bhubaneswar-751023	<b>Sh. Manas Ranjan Panda</b>	Sh. Susil Sethy	9437066061
14	Bhubaneswar, ELITE	STPI Elite Building, Plot No. 570/1261(Pt), Gothapatana, Chandaka, Near IIIT, Bhubaneswar-751003	<b>Sh. Manas Ranjan Panda</b>	Sh. Susil Sethy	9437066061
15	Bhubaneswar, OCAC-POP	1st Floor, OCAC TOWER, Doordarshan Colony, Gajapati Nagar, Bhubaneswar- 751013	<b>Sh. Manas Ranjan Panda</b>	Sh. Susil Sethy	9437066061
16	Chennai	STPI, MeITY, Govt Of India, No.5, 3rd Floor, Rajiv Gandhi Salai, Taramani, Chennai - 600 113.	<b>Sh. Sanjay Tyagi</b>	Sh. M.Murugana nth	9841033677

17	Coimbatore	STPI, MeITY, Govt Of India, S.F No: 333/1, Ground Floor, Kumaraguru College of Technology Campus, Chinnavedampatti, Coimbatore-641 049.	<b>Sh. Sanjay Tyagi</b>	Sh. Y.Ramesh	9841090610
18	Dehradun, IT Park	STPI-Incubation center, Plot No-IT-1, IT Park, Dehradun-248001, Uttarakhand	<b>Sh. Rajneesh Agrawal</b>	Sh. Maneesh Kumar	9997601172
19	Dehradun, Survey Chowk	Near Vikas Bhawan, Survey Chowk Dehradun-248001, Uttarakhand	<b>Sh. Rajneesh Agrawal</b>	Sh. Maneesh Kumar	9997601172
20	Durgapur	Officer In-Charge , Software Technology Parks of India (STPI), Sahid Sukumar Banarjee Sarani, Opp. To Spencers, Bidhanagar, Dist – Burdwan, Durgapur – 713212, WB. Contact - 0343-2531295 / 94	<b>Sh. Prabir Kumar Das</b>	Sh. Manjit Nayak	9831773355
21	Gandhinagar, GIFT-City	9th Floor, GIFT One Tower, Block-56, Road-5C, Zone-5, GIFT City, Gandhinagar-382355 (Gujarat)	<b>Sh. Devesh Tyagi</b>	Sh. Anchal Pandey	9723895185
22	Gandhinagar, GIDC	Plot No. A/78/6/1, Flatted Factory Shed, G.I.D.C. Electronics Estate, Sector-25, Gandhinagar - 382024	<b>Sh. Devesh Tyagi</b>	Sh. Anchal Pandey	9723895185
23	Gangtok	Software Technology Parks of India, 1st Floor, Sikkim Jewels Ltd. Complex, National Highway - 31 A, Tadong, Gangtok, Sikkim - 737102	<b>Sh. Prabir Kumar Das</b>	Sh. Vibhuti Raman Tiwari	9229245438
24	Goa	Software Technology Parks of India, 2nd Floor Udyog Bhawan, Panaji, Goa, INDIA 403 001, Ph : 0832-2226828 (Extn: 253)	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Dinesh Kumar Bhagat	9974525681

25	Gurugram	Plot No 30 Electronic city Sector 18 Gurugram	<b>Sh. Rajneesh Agrawal</b>	Sh. Ganesh Nayak	9997375656
26	Gurugram POP	Plot No 25 Hartron Complex Electro city Sector 18 Gurugram	<b>Sh. Rajneesh Agrawal</b>	Sh. Ganesh Nayak	9997375656
27	Guwahati, Borjhar	Software Technology Parks of India, Near L.G.B.I. Airport, Borjhar, Guwahati - 781015	<b>Sh. Prabir Kumar Das</b>	Sh. Achyut Dutta	9435042633
28	Guwahati, Panbazar	Software Technology Parks of India, Institution of Engineers (India) Building, 2nd Floor, Panbazar, Guwahati - 781001	<b>Sh. Prabir Kumar Das</b>	Sh. Achyut Dutta	9435042633
29	Gwalior NOC	Morena Link Road, Village Ganga Malanpur , Gwalior (M.P) - 474010	<b>Sh. Rajneesh Agrawal</b>	Sh. Ravi Varma	9893022844
30	Haldia	Officer In-Charge, Software Technology Parks of India (STPI), Plot no. - 149, Debhog, Bhabanipur, Dist- Purba Medinipur, Haldia – 721657, WB. Contact: 03224-255092 / 62	<b>Sh. Prabir Kumar Das</b>	Sh. Manjit Nayak	9831773355
31	Hubballi	4th Floor,Block-A, IT Park,Hubballi	<b>Sh. Shailendra Tyagi</b>	Sh. Sasikumar V	8762103035
32	Hyderabad, NOC- Jubilee Hills	Dr. MCRHRD Compound, Road no. 25, Jublee hills, Hyderabad,Telangana 500033	<b>Sh. C V D Ram Prasad</b>	Sh. Rama Kishore Babu	9849188833
33	Hyderabad, Hitec City	6Q3, Cyber Towers, HITEC City, Madhapur, Hyderabad,Telangana 500081	<b>Sh. C V D Ram Prasad</b>	Sh. Rama Kishore Babu	9849188833
34	Hyderabad, Solitaire Building	Solitaire Building, Plot No 14 & 15, Software Units Layout, Madhapur, Hyderabad,Telangana 500081	<b>Sh. C V D Ram Prasad</b>	Sh. Rama Kishore Babu	9849188833

35	Hyderabad, Western Aqua building	AIS, 4th floor, Western Aqua, Whitefields,HITEC city , Kondapur, Hyderabad - 500081	<b>Sh. C V D Ram Prasad</b>	Sh. Rama Kishore Babu	9849188833
36	Imphal	Software Technology Parks of India, Mantripukhri, Imphal East -795002	<b>Sh. Prabir Kumar Das</b>	Sh. Laimayum Motilal Sharma	8731860532
37	Indore NOC	MPSEDC-STP Building Electronics Complex, Pardeshipura, Indore-452010	<b>Sh. Rajneesh Agrawal</b>	Sh. Ravi Varma	9893022844
38	Jaipur, NOC-Sitapura	IT-21, EPIP, Sitapura, Jaipur - 302022	<b>Sh. Rajneesh Agrawal</b>	Sh. Avadhesh Kumar	9810013986
39	Jaipur, PoP-Yojana Bhawan	State Data Centre, Yojana Bhawan, C-Scheme, Jaipur - 302005	<b>Sh. Rajneesh Agrawal</b>	Sh. Avadhesh Kumar	9810013986
40	Jammu NOC	Baribrahma Jammu	<b>Sh. Rajneesh Agrawal</b>	Sh. Asim Khan	9906628888
41	JNU	Central Library Building Jawaharlal Nehru University Campus, New Delhi.	<b>Sh. Rajneesh Agrawal</b>	Sh. Ganesh Nayak	9997375656
42	Jodhpur NOC	Cyb-1, Cyber Park, RIICO Heavy Industrial Area, Near Saras Dairy, Jodhpur - 342003 Rajasthan	<b>Sh. Rajneesh Agrawal</b>	Sh. Avadhesh Kumar	9810013986
43	Kakinada NOC	Software Technology Parks of India Collectorate Compound Kakinada, Andhra Pradesh 533001	<b>Sh. C V D Ram Prasad</b>	Sh. Malleswara Rao	9959999491
44	Kanpur	UPSIDC Complex, A-1/4 Lakhanpur, Kanpur 208024 Uttar Pradesh	<b>Sh. Rajneesh Agrawal</b>	Sh. Surya Kumar Pattanayak	8960047092

45	Kharagpur	Officer In-Charge, Software Technology Parks of India (STPI), WBIDC Industrial Growth Center, Plot no. - 3, Sector - B, Nimpura, Dist – Paschim Medinipur, Kharagpur – 721303, WB. Contact: 03222-234436 / 233014	<b>Sh. Prabir Kumar Das</b>	Sh. Manjit Nayak	9831773355
46	Kochi	STPI Ground floor Thapasya Infopark Kochi – 682 042	<b>Sh. S. R. Subramaniam</b>	Sh. Mahesh M.	9446080992
47	Kolkata	Officer In-Charge, Software Technology Parks of India (STPI), 2nd Floor, Webel STP-II Building, Block-DN, Plot No: 53, Sector- V, Salt Lake, Kolkata-700091, W.B. Contact: 033-23673598/99	<b>Sh. Prabir Kumar Das</b>	Sh. Manjit Nayak	9831773355
48	Kolhapur	Software Technology Parks of India, Behind Yallama Temple, Opp. Jai Prabha Studio, IT Park, Kolhapur-416012	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Sachin Narule	9850963617
49	Lucknow	STP Complex Near Gomti Barrage, Gomti Nagar Lucknow (UPTRON Building) - 226010 Uttar Pradesh	<b>Sh. Rajneesh Agrawal</b>	Sh. Surya Kumar Pattanayak	8960047092
50	Madurai	STPI, MeITY, Govt Of India, Thiyagaraja College Of Engineering Campus, Madurai - 625 015.	<b>Sh. Sanjay Tyagi</b>	Sh. V.Ganapathi eswawaran	9994359819
51	Mangaluru, NOC	Blueberry Hill, Haripadavu Road, Derebail, Mangaluru, Karnataka-575008	<b>Sh. Shailendra Tyagi</b>	Sh. Ravindra Aroor	9448428516

52	Mohali, Incubation Centre	STPI Mohali Incubation centre, C-184, Ind Area, Sec 75, Mohali	<b>Sh. Rajneesh Agrawal</b>	Sh. Ajay P Shrivastava	9914417457
53	Mohali, EDC	STPI Mohali EDC, Rajiv Gandhi Technology Park, Chandigarh	<b>Sh. Rajneesh Agrawal</b>	Sh. Ajay P Shrivastava	9914417457
54	Mohali, PEC	Mohali PEC, Sector -12, Chandigarh	<b>Sh. Rajneesh Agrawal</b>	Sh. Ajay P Shrivastava	9914417457
55	Mumbai	Samruddhi Venture Park,4th floor,Gala No.4,MIDC Central Road,Marol, Andheri (E),Mumbai-400093	<b>Sh. Sanjay Kumar Gupta</b>	Sh.Manas Ray	9869462660
56	Mysuru	Software Technology Parks of India,STEP Building, SJCE Campus,Manasaganogthri, Mysuru 570006 Karanataka	<b>Sh. Shailendra Tyagi</b>	Sh. Jayaprakash	9945957840
57	Nagpur	Plot No.3,IT Park,Parsodi, Nagpur-440022	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Sanjay Darne	7745823994
58	Nasik	Software Technology Parks of India Plot No. IT-1, IT Park, Opp. E-2 Block, MIDC, Ambad, Nashik - 422 010	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Sachin Purnale	9822329240
59	Noida	Satellite Earth Station, NOC , Sector-29, Ganga Shopping Complex, Noida	<b>Sh. Rajneesh Agrawal</b>	Sh. Ganesh Nayak	9997375656
60	Patna, Biscomaun Office	STPI-Patna, Module -A5, Biscomaun Tower, West Gandhi Maidan, Patna - 1	<b>Sh. Manas Ranjan Panda</b>	Sh. Rajeeva Kumar	9886507083
61	Patna, Patliputra Incubation Facility	New Patliputra Colony, Patliputra Colony, Patna, Bihar 800013	<b>Sh. Manas Ranjan Panda</b>	Sh. Rajeeva Kumar	9886507083
62	Puducherry	STPI, MeITY,Govt Of India, Pondicherry Engineering College Campus Technopolis Building-I, Pillaichavadi, Puducherry- 605 014.	<b>Sh. Sanjay Tyagi</b>	Sh. Senthil V	9444489356

63	Pune, PoP- Hinjawadi PoP	Plot P1, MIDC, Rajiv Gandhi Infotech Park, Hinjawadi Phase-I, Pune, Maharashtra-411057	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Ajay Bhosale	9822028325
64	Pune, PoP- Magarpatta PoP	STPI Incubation service, 7Th floor, Cybercity Tower-1 Magarpatta City, Pune-411028	<b>Sh. Sanjay Kumar Gupta</b>	Sh. Ajay Bhosale	9822028325
65	Ranchi	Plot No. 8 Part, Namkum Industrial Area Namkum, Ranchi - 834010	<b>Sh. Manas Ranjan Panda</b>	Sh. Siddharth Kumar Rai	9431103879
66	Rourkela	Softwate Technology Parks of India, STPI Complex, Sector-5, Rourkela-769002(Odisha)	<b>Sh. Manas Ranjan Panda</b>	Sh. Ashok Kumar Yadav	9437044565
67	Shimla NOC	STPI-, 93/1,Near Kamna Devi Temple, Boileauganj,Shimla-171005	<b>Sh. Rajneesh Agrawal</b>	Sh. Ajay P Shrivastava	9914417457
68	Shimla, Incubation Centre Kasumpti	STPI-, Incubation Centre, Block No:- 24,SDA Complex, Kasumpti,Shimla-171009	<b>Sh. Rajneesh Agrawal</b>	Sh. Ajay P Shrivastava	9914417457
69	Shillong	Software Technology Parks of India, Lumjingshai, Short Round Road, Shillong -793001	<b>Sh. Prabir Kumar Das</b>	Sh. Paresh Kumar Thakuria	9856035023
70	Siliguri	Officer In-Charge, Software Technology Parks of India (STPI), Plot no. – JL 86, Matigara, Opposite to Uttarayan, Dist - Darjeeling, Siliguri – 734010, WB. Contact: 0353-2571986 / 87	<b>Sh. Prabir Kumar Das</b>	Sh. Manjit Nayak	9831773355
71	Srinagar NOC	STPI Office	<b>Sh. Rajneesh Agrawal</b>	Sh. Asim Khan	9906628888
72	Srinagar , PoP- University of Kashmir	Hazratbal Srinagar	<b>Sh. Rajneesh Agrawal</b>	Sh. Asim Khan	9906628888
73	Srinagar, PoP- SKUAST Wadoora	Wadoora Sopore	<b>Sh. Rajneesh Agrawal</b>	Sh. Asim Khan	9906628888



74	Srinagar, PoP-IUST	IUST Awantipora	<b>Sh. Rajneesh Agrawal</b>	Sh. Asim Khan	9906628888
75	Srinagar, PoP-Chest Disease Hospital Srinagar	Dalgate Srinagar	<b>Sh. Rajneesh Agrawal</b>	Sh. Asim Khan	9906628888
76	Surat	FP :27, TP:22, Jiav-Budia Road, Nr. Someshwar Society, Bhestan, Surat - 395023	<b>Sh. Devesh Tyagi</b>	Sh. Hitesh Narkhede	9879854913
77	Thiruvananthapuram	STPI C 21, Thejaswini Technopark Karyavattom PO Thiruvananthapuram Kerala – 695581	<b>Sh. S. R. Subramaniam</b>	Sh. Mahesh M.	9446080992
78	Tirupati NOC	Survey No. 234, Behind Urban HAAT, Tiruchanur Road, Tirupati, Andhra Pradesh 517503	<b>Sh. C V D Ram Prasad</b>	Sh. Vara Prasad	9866662901
79	Trichy	STPI, MeITY, Govt Of India, B-9, Light Engineering Shed, Trichy Regional Engineering College Science & Tech Entrepreneurs Park, (TREC-STEP), Trichy - 620 015	<b>Sh. Sanjay Tyagi</b>	Sh. R.Pattabi Raman	9345120633
80	Vijayawada	RS. No. 7, Govt. Polytechnic College Campus Opp. Stella College Vijayawada	<b>Sh. C V D Ram Prasad</b>	Sh. Sanjeev	9959999494
81	Vijayawada, Gannavaram PoP	Medha Tower , Survey No. 52&53, Kesrapalli , Gannavaram , Krishna Dist. Andhra Pradesh	<b>Sh. C V D Ram Prasad</b>	Sh. Sanjeev	9959999494

82	Visakhapatnam - VSEZ	Software Technology Parks of India, Unit No. 9, SDF-1 Building, Visakhapatnam Special Economic Zone, Near Duvvada Railway Station, Duvvada, Visakhapatnam, Andhra Pradesh PIN- 530049 Tel: +91-7416452474 Fax: +91-891-2587226	<b>Sh. C V D Ram Prasad</b>	Sh. M.P.Dubey	9000337719
83	Visakhapatnam, Siripuram	Software Technology Parks of India, Dutt Island Building Terrace, 10-1-47, Dutt Island, Siripuram, Visakhapatnam, Andhra Pradesh - 530003 Tel: +91-7416452474 Fax: +91-891-2587226	<b>Sh. C V D Ram Prasad</b>	Sh. M.P.Dubey	9000337719
84	Visakhapatnam, Tech hHub	Software Technology Parks of India, TechHUB, Tech Mahindra Tower 2 Building, Survey No. 44, Resapuvanipalem, Near L.B.College, Visakhapatnam, Andhra Pradesh - 530013 Tel: +91-7416452474 Fax: +91-891-2587226	<b>Sh. C V D Ram Prasad</b>	Sh. M.P.Dubey	9000337719
85	Visakhapatnam, Madhurawada	Software Technology Parks of India, Sunrise Incubation Hub, Hill No. 3, Madhurawada, Visakhapatnam, Andhra Pradesh PIN- 530045 Tel: +91-7416452474 Fax: +91-891-2587226	<b>Sh. C V D Ram Prasad</b>	Sh. M.P.Dubey	9000337719
86	Warangal NOC	STPI, Kakatiya IT Park, H.No:2-5-906/1,2 Circuit House Road, Hanamkonda, Warangal – 506001	<b>Sh. C V D Ram Prasad</b>	Sh. Rama Kishore Babu	9849188833
87	M/s Aris Global, JP Nagar, Bengaluru	M/s. ArisGlobal Software Pvt Ltd 120A, Elephant rock road, Jayanagar 3rd block, Bangalore - 560 011.	<b>Sh. Shailendra Tyagi</b>	Sh. Manoj Kumar Singh	9449078440

88	M/s Airtel POP at JAI-JEETH Building, Kuntikana, Mangaluru	JAI JEETH Building, Kuntikana, Mangaluru, Karnataka-575008	<b>Sh. Shailendra Tyagi</b>	Sh. Ravindra Aroor	9448428516
89	M/s Indevor Services, Brahmavara, Udupi	4th floor, Barnes Towers, Main road, Brahmavara, Udupi, Karnataka-576213	<b>Sh. Shailendra Tyagi</b>	Sh. Ravindra Aroor	9448428516
90	M/s PGCIL Ranngpo Substation South, Mamring Samardung Road, Sikkim-737126	M/s PGCIL Ranngpo Substation South, Mamring Samardung Road, Sikkim-737126	<b>Sh. Prabir Kumar Das</b>	Sh. Vibhuti Raman Tiwari	9229245438
91	M/s Zaloni Technologies India Pvt. Ltd., Guwahati	3rd floor, Nexia Park, GMCH Road, Christian Basti, Guwahati - 781005	<b>Sh. Prabir Kumar Das</b>	Sh. Achyut Dutta	9435042633

#### Upcoming STPI Locations

S No	Location Name/ PoP Name	Address	Director	Concerned Person	Mobile
1	Ahmedabad, Lal Darwaja	B-block Terrace, Govt. Multistoried Building, Lal Darwaza, Ahmedabad	<b>Sh. Devesh Tyagi</b>	Sh. Anchal Pandey	9723895185
2	Balasore	STPI, Near CIPET and NOCCI Business Park, Bampada Industrial Estate, Chhanpur, Balasore, Odisha - 756056	<b>Sh. Manas Ranjan Panda</b>	Sh. Biswakishore Dey	9853224433
3	Bhagalpur	WOMEN INDUSTRIAL TRAINING INSTITUTE, BHAGALPUR, BARARI BIHAR-812003, BHAGALPUR	<b>Sh. Manas Ranjan Panda</b>	Sh. Rajeeva Kumar	9886507083
4	Bengaluru, New STPI Building	No. 76 & 77, Adjacent to Cyber park, Electronics City, Hosur Road, Bangalore - 560100 Ph No: 080 66186000 to 007, Fax : 080 28521161	<b>Sh. Shailendra Tyagi</b>	Sh. Manoj Kumar Singh	94490 78440

5	Bhubaneswar, DLF-POP	DLF Cyber City, Idco Info Park, Technology Corridor, Chandaka Industrial Estate, Patia, Bhubaneswar, Odisha 751024	<b>Sh. Manas Ranjan Panda</b>	Sh. Susil Sethy	9437066061
6	Darbhanga	Government ITI Darbhanga Ramnagar, Bahadurpur, Darbhanga, Bihar 846001	<b>Sh. Manas Ranjan Panda</b>	Sh. Rajeeva Kumar	9886507083
7	Dhanbad	In the Campus of BIT, Sindri, PO Dhanbad Jharkhand-828204	<b>Sh. Manas Ranjan Panda</b>	Sh. Siddharth Kumar Rai	9431103879
8	Deoghar	Plot No. NS15 Part, Jasidih industrial area, Jasidih Deoghar, Jharkhand-814142	<b>Sh. Manas Ranjan Panda</b>	Sh. Siddharth Kumar Rai	9431103879
9	Itanagar	Software Technology Parks of India, Bank Tinali, Itanagar - 791111	<b>Sh. Prabir Kumar Das</b>	Sh. Shibendu Debbarma	9436120846
10	Jeypore	Plot no 505, UMURI, Jeypore, Koraput, Odisha	<b>Sh. Manas Ranjan Panda</b>	Sh. Susil Sethy	9437066061
11	Kochi, PoP	STPI Kinfra Hi-Tech Park,, HMT Colony P.O., Kalamassery, Kochi, Kerala 683503	<b>Sh. S. R. Subramaniam</b>	Sh. Mahesh M.	9446080992
12	Kohima	New DITC Building, Thizama Road, Below Civil Screateriate, Kohima	<b>Sh. Prabir Kumar Das</b>	Sh. Laimayum Motilal Sharma	8731860532
13	Mysuru, New STPI Building	STPI Building, Next to Infosys Mysuru campus, Hootagalli, Hebbal Industrial Area, Mysuru 570027	<b>Sh. Shailendra Tyagi</b>	Sh. Jayaprakash	9945957840
14	Patna, Bihta	National Institute of Electronics & Information Technology, Bihta Kanpa Rd, Amhara, Bihar 801103	<b>Sh. Manas Ranjan Panda</b>	Sh. Rajeeva Kumar	9886507083
15	Ranchi, Sahkarita Bhawan	Sahkarita Bhawan, Namkum, Ranchi, Jharkhand 834010	<b>Sh. Manas Ranjan Panda</b>	Sh. Siddharth Kumar Rai	9431103879

16	Sambalpur	Plot No. 1549, VSSUT, Burla Town, Unit-II, Sambalpur, Odisha	<b>Sh. Manas Ranjan Panda</b>	Sh. Susil Sethy	9437066061
17	Thiruvananthapura, City PoP	KV Tower Marappalam Pattom Thiruvananthapuram Kerala – 695 004	<b>Sh. S. R. Subramaniam</b>	Sh. Mahesh M.	9446080992

**Section-XI****Internet Bandwidth Commissioning Report.**

A. Name of the Center &amp; Address : .....

B. PO/WO Reference No. : .....

C. Bandwidth ordered/Commissioned : .....

D. Commissioned Date : .....

E. Link Delivery Address : .....

S.No	Name of the activity	Requirement/Specifications	Observation	Remarks
1	<b>Physical layer Implementation</b>			
	1. Engineering Diagram	Please attach the Engineering Diagram	Yes/No	
	2. Terminated interface as per the PO		Yes/No	
2	<b>Physical Layer Testing</b>			
	1. 24 hrs BER test	Please attach 24 hours BER Test results	Yes/No	
	2. End-to-End interface Ping test	Please attach ping snap shots	Yes/No	
3	<b>Circuit details handover</b>			
	1. Circuit Designation	Please provide necessary details	Yes/No	
	2. Circuit ID		Yes/No	
	3. Stream and Crone details		Yes/No	
4	<b>IP details</b>			
	1. WAN IP details	Please provide necessary details	Yes/No	
	2. Loop back /Peering IP details		Yes/No	
	3. AS Number			
5	<b>BGP – Establishment</b>			
	1. Establishment of BGP session		Yes/No	

	2. MD-5 Authentication enabling password 3. Stability of Routes 4. Receiving of Partial / Full Routes 5. Our prefix advertisement confirmation	Should be same both ends   Please attach the Prefix list	Yes/No Yes/No Yes/No Yes/No	
6	<b>Performance Monitoring features</b>	<b>Please attach the necessary documents</b>		
	1. Service availability 2. Through-Put As per the Table – B at Clause 4.7, Section - V 3. Round-Trip-Delay (port-to-POP's) Table – B at Clause 4.7, Section – V 4. Packet Loss less than 1% Table – B at Clause 4.7, Section - V		Yes/No Yes/No Yes/No Yes/No	
7	<b>Supplement Features</b>			
	1. WEB-Portal Account Details 2. Online monitoring tool as per Performance Monitoring features 3. Online Trouble Ticket Monitoring System		Yes/NO Yes/NO Yes/NO	

**Tested By****Approved By****1. Service Provider**

Name: - .....

Date: - .....

Name:- .....

Date:- .....

**2. STPI Engineer**

Name:- .....

Date:- .....

Name: - .....

Date: - .....

**Section XII**  
**Format for Bid Clarification**

S No	Clause No	Existing Statement	Recommended Statement	Reasons for Change

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**Section XIII**  
**SELF DECLARATION**

This is to certify that << COMPANY NAME >> has not been blacklisted by any Central / State Government (incl. its department/agency) or was declared ineligible by the Government of India/State/UT Government for corrupt and fraudulent practices as on 31st Dec 2018.

I hereby certify that the information furnished in the referred RFP is full and correct to the best of my/our knowledge. I understand that in case any deviation is found in the above statement at any stage, the bid will be summarily be rejected and the bidder will be liable to be blacklisted.

**Seal and Sign of authorized signatory of the Bidder**  
**Name & Address:**

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**Section XIV**  
**Existing Bandwidth at different locations (Slab wise)**

<b>Between 1 Gbps and 500 Mbps</b>	<b>Between 500 and 250 Mbps</b>	<b>Between 250 Mbps and 50 Mbps</b>
Bengaluru NOC & Cyber park	Mumbai	Pune Hinjawadi PoP
Bhubaneswar NoC	Gangtok	Nagpur
Bhubaneswar Elite PoP	Kolkata	Nasik
Hyderabad NoC-Jubilee Hills	Chennai	Goa
Visakhapatnam - Madhurawada	Trichy	Guwahati PoP (Temporary)
Jaipur NoC-Sitapura	RANCHI	Sikkim PoP (Temporary)
Mohali Incubation Centre	Tirupati NoC	Aizawl
	Thiruvananthapuram	Shillong
	Noida	Gandhinagar Gift-City
	Srinagar PoP-University of Kashmir	Coimbatore
	Hubballi	Puducherry
	Mysuru	Balasore Provisional Inqubation Centre
		Berhampur
		Rourkela
		Hyderabad Hitec City
		Hyderabad Solitaire Building
		Hyderabad Western Aqua building
		Kakinada NoC
		Vijayawada
		Vijayawada Gannavaram PoP
		Visakhapatnam - VSEZ
		Thiruvananthapuram
		Gurugram
		Gurugram POP
		Lucknow
		Bhilai
		Jaipur NoC Sitapura
		Dehradun IT Park
		Dehradun Survey Chowk
		Srinagar NoC
		Indore NoC
		Mohali EDC
		Bengaluru PoP JP Nagar
		Mangaluru PoP

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